



## CONTRACTORS STATE LICENSE BOARD

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800.321.CSLB (2752) | [www.cslb.ca.gov](http://www.cslb.ca.gov) | [CheckTheLicenseFirst.com](http://CheckTheLicenseFirst.com)

STATE OF CALIFORNIA

Governor Gavin Newsom

### CSLB Introduces New Solar Complaint Form

Contractors State License Board (CSLB)'s new [Solar Complaint Form](#) is now available. The form should be used by consumers when reporting problems related to solar installation.

Between July 2019 and June 2020, CSLB received 1,067 solar complaints. The Solar Complaint Form improves the efficiency that these complaints are processed and handled by CSLB's Intake and Mediation Center.

Before starting any solar project, CSLB encourages consumers to visit the [Solar Smart](#) page of the CSLB website. There, you can learn if solar power is right for you, the cost of new solar systems, financing options, which contractors are legally allowed to install solar, and important factors to remember before starting a solar project with a contractor.

Homeowners should also be aware of [CSLB's complaint process](#) and [how to file a complaint](#), whether dealing with licensed or unlicensed contractors. You can access licensing and consumer information 24-hours a day by calling (800) 321-CSLB (2752).