



NOTICE OF PUBLIC BOARD MEETING

Thursday, December 12, 2019, 9:00 a.m. – 1:00 p.m. (or until the conclusion of business)

Contractors State License Board

John C. Hall Hearing Room

9821 Business Park Drive, Sacramento, CA 95827

Meetings are open to the public except when specifically noticed otherwise in accordance with the Open Meeting Act. All times when stated are approximate and subject to change without prior notice at the discretion of the board, unless listed as "time certain." Items may be taken out of order to maintain a quorum, accommodate a speaker, or for convenience. Action may be taken on any item listed on this agenda, including information-only items. The meeting may be canceled without notice.

Members of the public can address the board during the public comment session. Public comments will also be taken on agenda items at the time the agenda item is heard and prior to CSLB taking any action on said items. Total time allocated for public comment may be limited at the discretion of the board chair.

MEETING AGENDA

- A. Call to Order, Roll Call, Establishment of Quorum and Chair's Introduction
- B. Presentation of Certificates of Recognition – May Include Oral Presentations Commemorating Achievements and Service of CSLB Staff
- C. Public Comment Session for Items Not on the Agenda and Future Agenda Item Requests
(Note: Individuals may appear before the board to discuss items not on the agenda; however, CSLB's board can neither discuss nor take official action on these items at the time of the same meeting (Government Code sections 11125, 11125.7(a)).
- D. Enforcement
 1. Review and Possible Approval of November 7, 2019 Enforcement Committee Meeting Summary Report
 2. Enforcement Program Update
 - a. Internal Policy and Procedure Changes to Address Budget Deficit
 - b. CSLB Disaster Response
 - i. Presentation of Video on CSLB Disaster Response
 - c. Staff Vacancy Update
 - d. Consumer Investigation Highlights
 - e. General Complaint-Handling Statistics
 - f. Statewide Investigative Fraud Team Highlights and Statistics
 - g. Joint Enforcement Strike Force Update
 3. Review, Discussion, and Possible Action to Pursue Legislation to Amend Business and Professions Code Section 7099.2
 4. Review and Discussion Regarding Strategies to Address Unlicensed Contracting
 5. Review and Discussion of Enforcement 2019-21 Strategic Plan Objectives

E. Licensing

1. Review and Possible Approval of November 7, 2019 Licensing Committee Meeting Summary Report
2. Licensing Program Update
 - a. Internal Policy and Procedure Changes Related to License Application Review
 - b. Application Processing Statistics
 - c. Renewal Processing Statistics
 - d. Workers' Compensation Recertification Statistics
 - e. Fingerprinting/Criminal Background Unit Statistics
 - f. Experience Verification Statistics
 - g. Licensing Information Center Statistics
 - h. Judgment Unit Statistics
3. Testing Program Update
 - a. Examination Administration Unit Update
 - b. Examination Development Unit Update
4. Update, Discussion, and Possible Action Regarding Outsourcing CSLB Exam Administration and Possible Legislative Change to Grant CSLB Authority to Outsource Exam Administration
5. Review, Discussion, and Possible Action Regarding Feasibility of Creating a CSLB License Applicant Satisfaction Survey
6. Update on Distribution of Construction Management Education Funds
7. Review, Discussion, and Possible Action to Amend Licensing 2019-21 Strategic Plan Objectives

F. Public Affairs

1. Review and Possible Approval of November 7, 2019 Public Affairs Committee Meeting Summary Report
2. Public Affairs Program Update
 - a. Online Highlights
 - b. Video/Digital Services
 - c. Social Media Highlights
 - d. Media Relations Highlights
 - e. Publications/Graphic Design Highlights
 - f. Industry/Licensee Outreach Highlights
 - g. Consumer/Community Outreach Highlights
 - h. Intranet/Employee Relations
3. Review, Discussion, and Possible Action on 2020-22 Communications Plan
4. Update, Discussion, and Possible Action to Amend Public Affairs 2019-21 Strategic Plan Objectives

G. Legislation

1. Review and Possible Approval of November 7, 2019 Legislative Committee Meeting Summary Report
2. Review, Discussion, and Possible Action to Replace Paper Bill Text with a Website Link in Future Committee and Board Packets

3. Update on Action to Initiate an Emergency Rulemaking, Adopt a Finding of Emergency, and Possibly Initiate a Regular Rulemaking to Amend Title 16, California Code of Regulations (CCR) Section 811 Regarding Increasing Renewal Fees
4. Review, Discussion and Possible Action Regarding CSLB's 2019-20 Legislative Proposals
5. Discussion and Possible Action on Staff Recommendations for Legislative Proposals to Make Minor, Technical, or Non-Substantive Changes to the Contractors State License Law (Omnibus Bill, Clean-Up Request)
6. Update, Discussion, and Possible Action on 2019-21 Legislative Strategic Plan Objectives

H. Executive

1. Review and Possible Approval of September 24, 2019 Board Meeting Minutes
2. Budget Update
 - a. CSLB Budget Update and Statistics Summary
 - b. Disaster Response Funding
3. Information Technology Update
 - a. Update and Discussion of Information Technology 2019-21 Strategic Plan Objectives
4. Administration Update Regarding Personnel and Facilities
 - a. Update and Discussion of Administration 2019-21 Strategic Plan Objectives
5. Registrar's Report
 - a. Tentative Board Meeting Schedule
6. Update and Discussion on Outreach and Enforcement Strategies to Address Consumer Solar Complaints
 - a. Consumer Protection Government Taskforce – Department of Business Oversight, California Public Utilities Commission, and CSLB
 - b. Discussion Regarding Proposed California Public Utilities Commission Rulemaking 14-07-002/Application Number 16-07-015 (enhance consumer protection for solar energy customers)
 - c. CSLB Solar Taskforce, Investigations, and Prioritizing Property Assessed Clean Energy (PACE) Administrator Cases
 - d. CSLB Lead Generator and Solar Brokers Industry Bulletin
7. Review, Discussion, and Possible Action to Direct Staff to Identify and Retain an Outside Consultant or Expert to Study Energy Storage System (ESS) Information Received and ESS Installation Issues Including Safety Concerns and Appropriate Contractor Classifications to Install ESS and Provide General Guidance about the Scope of the Report and Estimated Cost Parameters
 - a. Discussion regarding state contracting process
 - b. Timeline for possible rulemaking to effectuate proposed changes to license classification(s)

I. Adjournment

Note: The board intends to provide a live webcast of the meeting. The webcast can be located at www.cslb.ca.gov. Webcast availability cannot, however, be guaranteed due to limitations on resources or technical difficulties. The meeting will continue even if the webcast is unavailable. If you wish to participate or have a guaranteed opportunity to observe, please plan to attend the physical meeting location.

The meeting is accessible to those needing special accommodation. A person who needs a disability-related accommodation or modification in order to participate in the meeting may make a request by contacting Phyliz Jones at (916) 255-4000, or phyliz.jones@cslb.ca.gov, or Phyliz Jones, 9821 Business Park Drive, Sacramento, CA, 95827. Providing your request at least five business days prior to the meeting will help ensure availability of the requested accommodation.