



## CALIFORNIA LICENSED CONTRACTOR

STEPHEN P. SANDS, REGISTRAR

WINTER 2004

ARNOLD SCHWARZENEGGER, GOVERNOR

### Unlicensed Con Artists Beware: Wildfires Also Spark Felony Charges

#### Attention Contractors:

#### BOND AMOUNTS TO INCREASE

Pursuant to legislation passed last year, the required amount of a contractor's bond will increase from \$7,500 to \$10,000 on January 1, 2004. Under the same legislation, bond amounts are scheduled to increase again in 2007 to \$12,500 for all contractors, including pool contractors. The increases also apply to contractors with a cash deposit on file with the CSLB in lieu of a bond. The increases do not, however, apply to bonds of qualifying individuals, which will remain at \$7,500.

Bonding companies were notified of the increase in late October. CSLB has worked to obtain blanket endorsements from the approximately 230 companies that write contractor bonds, and will automatically update its files to indicate the increased bonds written by surety companies that elect to participate. To find out if the surety company that holds your bond has granted a blanket endorsement, log on to [www.cslb.ca.gov](http://www.cslb.ca.gov) and click on the "What's New" or "Contractors" button. The site will be updated as endorsements are approved.

**It remains the responsibility of each contractor to verify their bond has been increased prior to the January 1 deadline. Licenses without a \$10,000 bond on file as of January 1, 2004 will be subsequently suspended.**

Reminder: It is illegal for a contractor to advertise that he or she is "licensed and bonded" if the only bond the contractor possesses is the contractor's bond (see *Legislative Update*, page 4). Such advertising could mislead consumers into believing that the contractor is providing a higher level of bonding and security than that required by law.



Fire crews mop up at a residence destroyed by the Cedar Fire in Southern California. Photo by Robert A. Eplett, OES.

The recent Southern California wildfires claimed 22 lives, burned approximately 750,000 acres and destroyed more than 3,500 homes. The destruction was so widespread that then-Governor Davis declared a state of emergency in San Bernardino, Ventura, Los Angeles, San Diego and Riverside counties. Reports of potential illegal contracting activity swirled even while the fires still raged out of control. From the beginning, CSLB was on hand to assist victims and answer questions.

CSLB's role in the wildfire recovery has not ended just because the fires have been extinguished. In fact, the Board has increased its enforcement efforts in the affected areas. CSLB's Southern Statewide Investigative Fraud Team (SWIFT), the Department of Insurance, and local district attorney's offices have joined forces to create a Disaster Management Fraud Team to conduct undercover sweeps of disaster areas that will continue throughout the rebuilding period. These sweeps will pack an even bigger punch than usual, because it is a *felony* to contract without a license in a declared disaster area. The felony status means unlicensed con artists will be arrested on the spot, rather than issued a Notice to Appear, as is typical in a non-disaster area. Contractors from other states

who come to California to help with the rebuilding must still obtain the appropriate California contractor's license.

The Board's initial disaster relief efforts included warning wildfire victims to avoid being victimized again by unscrupulous, unlicensed scam artists who may flock to the disaster area to make a fast buck on the tragedy. CSLB's Investigative Center and SWIFT staff distributed information and printed materials for victims to building departments, the Red Cross, local law enforcement, and the Office of Emergency Services (OES). Local staff also represented CSLB at each of the nine OES Local Assistance Centers throughout the region and assisted at evacuation centers.

The Board delivered its consumer protection message via radio, television, newspaper, and more. Enforcement staff warned disaster victims not to make a bad situation worse by hiring a contractor without first doing their homework during radio interviews, in a press release, and during a day-long Los Angeles-area telethon. The Board's outreach efforts also included revising its *After a Disaster* brochure to be especially applicable to victims of this tragedy, activating a disaster hot line for wildfire victims, and updating its Web site to include a home page icon that routes visitors directly to the brochure and other disaster assistance information.

## New Board Member Joins CSLB

Angelo Quaranta, of San Francisco, joined the CSLB as its newest Board member in November. He was appointed by the State Senate to serve as a public member until his term expires in June 2007. Mr. Quaranta was born in Italy where he became a police officer. He immigrated to San Francisco in 1960 and began a career in the insurance industry. Always active in the community, Mr. Quaranta founded Candlelight Again, a non-profit organization that raised money for community needs. He has also served on the Juvenile Diabetes Foundation, the Commission of Parking and Traffic, the Recreation and Park Commission and the San Francisco Police Commission. "Mr. Quaranta's unique talents and experiences are sure to be an asset to the Board," says Board Chair Tony Elmo. "I look forward to working with him."

Board members do not receive a salary.



### THE CALIFORNIA LICENSED CONTRACTOR

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Stephen P. Sands—Registrar of Contractors

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Gina Crawford, *Editor*

### BOARD MEETING DATES

January 29, 2004—Universal City

April 29, 2004—San Francisco

June 24, 2004—Sacramento

October 21, 2004—Riverside

## Chuck Center to Tackle Workers' Comp Insurance Fraud

Contractors State License Board member Chuck Center was appointed by Governor Gray Davis to serve on the Fraud Assessment Commission. The Commission works with the Bureau of Fraudulent Claims and the Commissioner of the Department of Insurance to determine the level of assessment needed to fund increased investigation and prosecution of workers' compensation fraud, and advises the Director of Industrial Relations annually of the aggregate amount to be assessed for the next fiscal year. The money is then distributed to local District Attorneys and the Fraud Division Workers' Compensation Program to fund the arrest, prosecution and conviction of workers compensation insurance fraud perpetrators.

According to the California Department of Insurance, the Fraud Division reported 3,548 suspected fraud claims, assigned 476 new cases and made 170 arrests in fiscal year 2000/2001. The ultimate goal is to

reduce and eliminate workers' comp fraud, to the benefit of all Californians.

Mr. Center has been a member of CSLB since 2001 and is currently the Board's Vice Chair. He has also been the director of the California State Council of Laborers, Legislative Department since 1990. Prior to his current service, Mr. Center was an administrator for the Foundation for Fair Contracting, a construction worker for the marine construction industry and a field representative for Operating Engineers Number 3. He has been a member of the Laborers International Union of America since 1990.

Members of the Fraud Assessment Commission do not receive a salary. This position does not require Senate confirmation.



Chuck Center

## 7065.1(a) License Exam Waivers Discontinued

Effective September 1, except in cases of family-owned partnerships and corporations, the Contractors State License Board is no longer granting license exam waivers based on section 7065.1(a) of the Contractors License Law. Under this provision, the Registrar *may, but is not required to* waive the exam portion of the license application if the applicant has been listed on a license and actively engaged in the contracting business for five of the last seven years.

In each of the last two fiscal years, approximately 8,600 license applicants applied for an exam waiver. It is estimated that roughly 20-25 percent of those waiver applications fell under section 7065.1(a). About one-third of all waiver requests are rejected for failure to meet requirements. "Waiver applications take considerably

longer to process and have a significantly higher rejection rate," explains Licensing Unit Chief, Michael A. Brown. "The change in policy is consistent with the Board's efforts to ensure applicants possess the required qualifications and experience, while maximizing the effectiveness of reduced staff resources."

Applications postmarked after September 1, 2003 that are subject to the new policy were processed as exam applications and the qualifiers will be required to take the license exam. All 7065.1(a) applications postmarked September 1 or earlier will continue to be processed as waiver applications. License exam waiver provisions in 7065.1(b) (family member waiver for sole-owner license) and 7065.1(c) (waiver to replace a corporate qualifier) may still be granted.

## Budget Cuts Implemented

Final decisions were made November 10 on budget reductions for the current operating year. As a result of across-the-board cuts in the state's 2003-04 fiscal year budget, CSLB lost 46 staff positions and more than \$2 million in appropriations. Although CSLB is a special fund agency, the Board was subject to the same workforce reduction plans required of all other agencies in state government. In the last two years, CSLB appropriations have decreased \$5.5 million and the Board has lost 89 staff positions (100 positions have been cut since 1999).

These cuts have obviously impacted licensees, applicants and consumers.

Despite staff reductions and increased workloads, the Board and staff remain committed to delivering core functions, and focusing resources on the priorities of keeping existing licensees in business and investigating the most serious complaints.

As the Board works with industry representatives to set priorities for dwindling resources, we will continue to keep you informed of actions taken through this newsletter and industry publications. The Board and its staff appreciate your patience and understanding in these challenging times.

## Applicant Certifiers Face Stiff Penalties if Statements Prove False

CSLB requires any experience listed on a contractor's license application to be certified by someone with direct knowledge of the experience. These requirements exist to protect consumers by ensuring the applicant has the required knowledge to perform in a safe, competent and professional manner. Most often, the certifier is a previous or current employer.

When certifying experience on a license application, the employing licensed contractor is responsible for the statement's validity and faces severe consequences if found to have falsified records. Certifying to false experience is a violation of Business and Professions Code 7114.1 and can result in license suspension or revocation.

Following are some guidelines to remember when certifying an employee's experience. Certifiers:

- Sign the certificate under penalty of perjury.
- Are responsible for ensuring the information on the certificate is correct prior to signing it.
- Should NEVER sign a blank certificate and should keep a copy for their records.
- Who claim an applicant is or was their employee may be asked to show proof that payroll withholdings, unemployment taxes, and workers' compensation insurance were administered and maintained in accordance with the law.

Failure to do any of these is a violation of Department of Labor Standards Enforcement, Employment Development Department laws and/or Business and Professions Code 7110, and could result in severe penalties.

## New Test Center Opens in San Jose

For the convenience of Bay Area license applicants, and in an effort to keep up with the increasingly large number of exam applications, the Board recently opened a new testing center in San Jose. The space, also occupied by the Board's enforcement unit, is located in suite 210 of the San Jose State Building at 100 Paseo De San Antonio. The center can currently accommodate seven license exam participants at a time. Initially, exams will be administered at the new center three days per week, increasing to five days when staff training has been completed. The Board expects to expand this location to a full size test center if and when funding becomes available.

## 2004 Contractor Education Seminars to Join Forces with Industry Trade Shows

Since 1998 contractors throughout the state have benefited from CSLB's ever-expanding annual free, fast, and fascinating Contractor Education seminars. Each year, increased attendance has reflected the program's success, and two years ago the Board added a trade show element to the mix.

However, like most of the Board's programs, the Contractor Ed program is feeling the pinch of California's ongoing budget crisis. Rather than discontinue its contractor education program, CSLB will join forces with industry to conduct its seminars as breakout sessions at already-established trade-show events sponsored by trade associations and industry groups. By participating at events with proven attendance records, the Board will maximize its outreach to contractors primed to receive the latest information on how to improve their business practices.

Topics this year will include:

*Writing Effective Home Improvement Contracts* – This interactive program is a check-up to see if your home improvement contract meets the minimum requirements prescribed in contractor law. Bring a sample of your own contract as a worksheet and learn the dos and don'ts of home improvement contracts!

*Customer Relations in Construction* – Is it really possible to make everyone—from your clients to the building department and your bookkeeper—happy during a construction project? Back by popular demand, this presentation will give you real-life, tried-and-true information and pointers to help you and your business succeed.

## Home Improvement Certification To Sunset January 1, 2004

Pursuant to the legislation that created CSLB's Home Improvement Certification (HIC) Program, HIC will sunset on January 1, 2004, and contractors will no longer need to have the certification to enter into home improvement contracts. The separate certification will no longer be necessary because the content of the HIC exam will be incorporated into the law portion of the Contractors License Exam.

The License Status Check screen on the Board's Web site has been updated to explain the conclusion of the program. It specifically explains that HIC will no longer appear on the list of classes and certifications held by the contractor and may or may not appear on the contractor's pocket license.

In addition to the seminar presentations, CSLB will also have a booth at some of the trade shows where you can meet with Board staff to ask questions and pick up forms and publications.

Dates, locations, level of Board participation, and registration instructions are as follows:

### Painting and Decorating Contractors of America

Pasadena Conference Center, Pasadena  
January 29, 2004

Seminars: 1 p.m. to 3 p.m.

Booth staffed: 11 a.m. to 5 p.m.

Register online at [www.pdca.org/ccpdca](http://www.pdca.org/ccpdca) or call (916) 972-1055

### Landscape Industry Show, California Landscape Contractors Association (CLCA)

Long Beach Convention Center, Long Beach  
February 19, 2004

Seminars: 1 p.m. to 3 p.m.

Registration information available at [www.clca.org](http://www.clca.org)

### Plumbing, Heating and Cooling Contractors (PHCC) Southern CA Trade Show

LA Fairplex, Pomona  
February 21, 2004

Education seminars 10:30 a.m. to 12:30 p.m.

Booth staffed: 9 a.m. to 5 p.m.

Register online at [www.phccglaa.org/tradeshow](http://www.phccglaa.org/tradeshow)

### National Roofing Contractor Association Annual Convention

San Diego Convention Center, San Diego  
February 22–24, 2004

Seminars: February 24, 9:45 a.m. to 12 noon

Booth staffed February 22–24

Register online at [www.nrca.net](http://www.nrca.net)

### International Pool and Spa Service Association, Western Pool and Spa Show

Long Beach Convention Center, Long Beach  
March 25–27, 2004

Seminars: March 26, 10 a.m. to 12 noon

Booth staffed: March 25–27

Register online at [www.westernshow.com](http://www.westernshow.com)

## CONTRACTOR ED CORNER

The Painting and Decorating Contractors Association will hold its 15th Annual Western Region Paint and Paper Pro Show (Pro Tradeshow) at the Pasadena Conference Center on January 29. Program topics include: *Industrial Coatings Failures, Estimating for Profit, Faux Finishes, Conducting Effective Tailgate Training, How to Prevent Company Fraud* and many more. (CSLB will be there, too!) For more information, or to register, call (916) 972-1055 or visit [www.pdca.org/ccpdca](http://www.pdca.org/ccpdca).

## LEGISLATION



*CSLB marked a strong first year of the 2003/2004 legislative session with the passage of several significant contractor-related bills now chaptered into law. Unless otherwise specified, the new laws highlighted below will become effective on January 1, 2004.*

*Copies of the chaptered bills are available through the Legislative Bill Room at the State Capitol or by calling (916) 445-2323. You may also access and print them from [www.leginfo.ca.gov](http://www.leginfo.ca.gov).*

## New Law Gives Lien Claimants Warning

Effective January 1, 2004, new legislation (SB 134, Chapter 54, Statutes of 2003) requires some property owners to notify any potential lien claimant within 10 days of recording a Notice of Completion or a Notice of Cessation of labor. The new requirement does not apply to public works projects or owners of residential property of four units or less.

The Notice of Completion and the Notice of Cessation considerably reduce the time within which potential lien claimants can record a mechanics' lien—from 90 days to 60 days for an original contractor and from 90 days to 30 days for a subcontractor or supplier. This new law effectively gives potential lien claimants warning that the 90-day period to file a lien has been substantially reduced.

As a result of the new law, language in the Notice to Property Owner portion of the Preliminary Notice must also change to advise the owner that he or she must notify the primary contractor or potential lien claimant (typically subcontractors, material suppliers or anyone else who improves the property but does not have a contract with the owner), that they have recorded the notice of cessation or the notice of completion.

The language within the Notice to Property Owner must now include the following:

"Other than residential homeowners of dwellings containing fewer than five units, private project owners must notify the original contractor and any lien claimant who has provided the owner with a preliminary 20-day lien notice in accordance with Section 3097 of the Civil Code that a notice of completion or notice of cessation has been recorded within 10 days of its recordation. Notice shall be by registered mail, certified mail, or first-class mail, evidenced by a certificate of mailing. Failure to notify will extend the deadlines to record a lien."

## CSLB-Sponsored Bills

**SB 1077 (Senate Business and Professions Committee) Chapter 607, Statutes of 2003. Technical Clean-up Bill.**

The bill:

- Clarifies existing provisions relating to contractors bidding on projects as a joint venture;
- Clarifies the period of time that the board discloses to the public citations or accusations against a contractor;
- Allows for contractor license renewals for licenses that have been expired for not more than five years;
- Clarifies that any service or application covered by Section 7137 shall accrete to the Contractors License Fund as an earned fee and shall not be refunded;
- Adds new provisions allowing use of prior recorded witnesses' testimony; and
- Provides that it is a cause for discipline for a contractor to claim to be insured or bonded under certain conditions or to engage in conduct that subverts an investigation of the Board.

**AB 1382 (Correa) Chapter 363, Statutes of 2003. Licensing and Enforcement Provisions.**

This bill makes various changes to CSLB licensing and enforcement procedures, proposed and recommended by CSLB staff and the legislatively appointed Enforcement Monitor, as follows:

- Eliminates the licensing prohibition that results when an existing licensee fails to document satisfactory experience for a supplementary classification;
- Simplifies the renewal process by eliminating inactivation requirements for suspended licenses; and
- Clarifies that disassociated qualifying partners, RMOs, and RMEs are subject to discipline for acts occurring before the disassociation.

AB 1382 also includes multiple CSLB arbitration program improvements and increases the administrative fine that Department of Consumer Affairs boards, bureaus, and commissions may impose on licensees, from \$2,000 to \$5,000.

## Other Bills of Interest to Contractors:

**AB 341 (Aghazarian) Chapter 34, Statutes of 2003. Landscape contractors.**

Authorizes licensed landscape contractors to subcontract out for pool construction as long as the construction is part of a larger landscape project for which the landscape contractor is the prime contractor. Landscaping contractors who hold the swimming pool classification (C-53) may also perform the pool work themselves.

**AB 544 (Montanez) Chapter 759, Statutes of 2003. Temporary Agencies.**

Defines "contractor" to include work activity provided by temporary labor services agencies that provide short-term employees to licensed contractors for the purposes of carrying out contracted labor agreements. The provisions of the bill do not apply if a properly licensed contractor supervises the work site, in accordance with existing law, and is held directly responsible for the final results of the project.

**AB 1386 (Shirley Horton) Chapter 289, Statutes of 2003. Recovery of compensation.**

Requires contractors claiming "substantial compliance" as a defense against a consumer's demand for recovery of compensation to demonstrate that they acted promptly and in good faith to reinstate their license upon learning it was invalid.

**AB 1538 (Berg) Chapter 118, Statutes of 2003. License number display.**

Requires contractors, except those identified in Section 7029.5, to display their license number and business name in a clearly visible location in or on each commercially registered motor vehicle used for their construction business. The print type must be at least 72-point font or three-quarters of an inch tall and wide.

**SB 443 (Figueroa) Chapter 706, Statutes of 2003. Contracting without a license: Repeat offenders.**

SB 443 requires that, except in unusual cases, anyone previously convicted of contracting without a license must, for subsequent convictions, be sentenced to county jail for not less than 90 days and fined 20 percent of the contract price or \$4,500 whichever is *more*. The bill requires the court to state its reasons on the record if a sentence of less than 90 days is imposed.

**SB 1080 (Committee on Businesses and Professions) Chapter 807, Statutes of 2003. Construction Management Education Account.**

Existing law authorizes a \$25 contribution to this account when paying license fees. This bill deletes the \$25 limit and allows a contractor to make an unspecified contribution to the account.

## ENFORCEMENT UPDATE

## Trio Caught Perpetrating Scams Face Incarceration, Restitution and More

Repeat offender and unlicensed contractor Samuel N. Arnold recently pled guilty to five felonies including elder abuse, grand theft, theft by false pretenses and diversion of construction funds in an agreement that includes jail time, restitution payments and a possible prison term. Arnold committed these crimes with the help of his wife, Linda, who pled guilty to contracting without a license and forgery.

These latest offenses were not Sam Arnold's first contracting-related crimes. When CSLB's SWIFT unit, the Butte County Sheriff's Department, and Butte County District Attorney's Office investigators uncovered his latest crimes, Arnold was on probation for contracting without a license in San Mateo County. After being arrested and released on bail for similar crimes in Butte County, he and his wife continued with their scams there.

Illegally using a San Francisco Bay Area contractor's license number "with permission," Arnold offered his services for roofing and tree work. He and his wife then scammed victims out of thousands of dollars for shoddy and substandard work. One victim gave Sam Arnold an \$8,500 down payment for a *sunroom*, only to have him demand more

money after he partially constructed a *deck*. The cost to repair the substandard work is \$17,000. Sam and Linda Arnold swindled other victims for \$2,000 to \$5,000 each, for roofing work that was so poor the roofs had to be replaced at additional costs to the victims.

Sam Arnold received a two-year enhancement to his prison sentence because his latest crimes were committed while he was out on bail for similar offenses. The resulting prison sentence is nine years, eight months. In exchange for his plea, Arnold will serve an as-yet-undetermined amount of time in Butte county jail, and then begin making restitution payments totaling approximately \$30,000. Linda Arnold faces up to one year in county jail or on probation for her role in the crimes. If either violates their probation or fails to make restitution, they will finish out their sentences behind bars.

CSLB cited Fred Van Nostrand of Martinez, the licensed contractor who lent Arnold his license number, \$17,000 for aiding and abetting an unlicensed contractor and for entering into a contract with an unlicensed contractor. He may also lose his license for his role in the scams.

came forward with fresh complaints against the pair. Through subsequent investigations, the Board found they had conned more than a dozen victims from Chula Vista, California to Oregon state, while using the license number of a third *licensed* contractor.

Under the business names Bay Shore Industries, Royal Conservatories and Advanced Sun Systems, phony contractors Droubay and Surroz illegally contracted to install sunrooms for about \$25,000 each, took down payments of up to 90 percent from their victims and then abandoned the jobs.

The contractor who allowed the pair to use his license, Mark Taylor of Antioch, was cited for aiding and abetting an unlicensed contractor, a violation of Business and Professions Code 7114. An Administrative Hearing was held in September, and a decision is pending.

## Pair Ordered to Pay \$160,000 in Restitution or Face Jail

After two years of dogged CSLB persistence, unlicensed contractors Roger Surroz and David Droubay earned two felony "strikes" apiece in September, when they each pled guilty to two felony counts of grand theft. If either is convicted of a "third strike" felony in the future, he will face a long jail sentence. In the meantime, both are serving five years probation and together they must make restitution payments totaling \$160,974.45 in quarterly payments of at least \$10,000. The first payment was made in November. Failure to make future payments will result in immediate prison time for the duration of their probation.

An ongoing CSLB investigation of the pair led a Board peace officer to the Del Mar Fair in 2001 where he arrested the unlicensed contractors. As a result of the ensuing media coverage, several victims

## Legislature Delays Applicant Fingerprinting for Six Months

CSLB will begin collecting electronic fingerprints of new contractors license applicants and home improvement salesperson applicants by July 1, 2004 for the purpose of conducting criminal history record checks. This date reflects a legislative extension of the original fingerprinting implementation date granted in SB 363 and SB 364. The Board is working on the regulations to implement the new legislation. If the regulations are passed as expected, answers to some of the most frequently asked questions will be as follows.

### Frequently Asked Questions About Fingerprinting Requirements

*When will fingerprinting be implemented?*

July 1, 2004.

*Who must be fingerprinted?*

- Each applicant for a new contractor's license.
- Each applicant to be registered as a home improvement salesperson.

*For fingerprinting purposes, who is an "applicant"?*

- A sole owner.
- A general partner.
- A corporate officer.
- A qualifying individual.

*Who is exempt from the new requirement?*

- Any individual on a license already in existence as of July 1, 2004.
- Any individuals applying for a joint venture license (since they must already be on separate licenses).
- Any individual who has already been fingerprinted and for whom a criminal history remains available.

*How will fingerprints be collected?*

- Through the Department of Justice's electronic fingerprinting process called Live Scan, available throughout the state.
- Out-of-state applicants may furnish fingerprints either through Live Scan or by using forms provided by the Registrar.

More information will be provided through the application process and on CSLB's Web site as it becomes available.

## Disciplinary Actions

July 2003–October 2003

*NOTE: Disciplinary actions do not include licenses suspended for failure to maintain required bonds.*

### Business & Professions Code Sections

*The following B&P Codes may be referenced in the list of Disciplinary Actions:*

490	Relationship of conviction of a crime to licensed activity
7018.5	Failing to provide notice to owner regarding lien provisions
7026.7	Advertising as a contractor without a license
7028	Acting in the capacity of a contractor without license
7029	Contracting as a joint venture without the required license
7029.5	Failing, as a plumbing, electrical sign or well drilling contractor, to display identification on business vehicles
7030	Failing to include in a contract the notice that contractors are licensed by the Contractors State License Board
7030.5	Failing to fulfill the requirement that the contractor's license number be placed on all contracts, subcontracts, calls for bid, and other forms of advertising
7071.11	Judgment or admitted claim against bond
7083	Failing to report a change of address, namestyle, or personnel within 90 days
7085.6	Failing to comply with an arbitration award
7090.1	Failing to comply with civil penalty or "order to correct" in Registrar's citation
7097	Suspension of additional licenses
7098	Revocation of additional licenses
7099.6	Non-compliance with a final citation
7107	Abandonment of a project without legal excuse
7108	Diverted funds or property received for a specific job to other purposes
7109	Willfully disregarded plans and specifications, or failing to complete the job in a good and workmanlike manner
7109.5	Violation of Safety Laws resulting in death or serious injury
7110	Willful disregard and violation of building laws
7110.1	Violating Section 206.5 of the Labor Code
7111	Failing to keep records and to make them available to a representative of the Registrar
7111.1	Refusing to or failing to cooperate with deputy in investigation
7112	Misrepresentation of a material fact on an application
7113	Failing to complete a project for the price stated in the contract
7113.5	Avoiding or settling for less than lawful obligations as a contractor through the various bankruptcy proceedings
7114	Aiding and abetting an unlicensed person
7115	Failing to comply with the Contractors' Law
7116	Committing a willful or fraudulent act as a contractor
7117	Acting as a contractor out of namestyle
7117.5	Contracting with inactive license
7118	Contracting with unlicensed person
7119	Failing to prosecute a job with diligence
7120	Failing to pay for materials or services
7121	Prohibition against associating with suspended or revoked license
7122	Participation of license in violating Contractors Law
7122.5	Responsibility of Qualifying Person for acts committed by his/her principal
7123	Conviction of a Felony in connection with construction activities
7124	A plea of nolo contendere is considered a conviction
7154	Employment of unregistered home improvement salesman
7155	Participation in violation by a home improvement salesman
7157	Model Home kickback prohibition
7159	Failing to comply with contract requirements
7161(b)	False advertising

### License Revocations

Name	City	License No.	Date	Sections Violated
A B G BUILDERS INC.	CALABASAS	675364	10/17/03	7085.6
A E M CONSTRUCTION	CARMICHAEL	771745	7/15/03	7090.1
A EXPRESS GLASS AND DOOR	ANAHEIM	646083	7/30/03	7090.1
A PLUS CONST CO	BURBANK	762441	9/8/03	7097, 7098, 7121, 7121.5, 7122.5
A S AP CONSTRUCTION & MAINTENANCE SVC	SAN DIEGO	621964	8/4/03	7090.1
A.L.S ROOFING	VICTORVILLE	520441	8/27/03	7107, 7109(A), 7030(A), 7110, 7113, 7159(F, G, J, L), 7097, 7098, 7121, 7121.5
A-1 AWNING COMPANY	NORTH HOLLYWOOD	739372	8/4/03	7090.1
ACM CONSTRUCTION	COSTA MESA	415708	7/7/03	7109(A), 7110, 7113, 7159(A, D), 7114, 7161(B), 7097, 7098, 7121, 7121.5
ADANAC DEVELOPMENT COMPANY INC	NORCO	709164	8/1/03	7085.6
ALAN G NAMAY CONSTRUCTION	PANORAMA CITY	433666	9/26/03	7085.6
ALL AMERICAN GENERAL CONTRACTORS	HAWTHORNE	755609	9/9/03	7114, 7115, 7068.1, 7159, 7097, 7098, 7121, 7121.5
ALL STAR CONCRETE	SACRAMENTO	574937	10/9/03	7030(A, B), 7109A, 7111.1, 7113, 7115, 7097, 7098, 7121, 7121.5, 7159(B, F, G, J, K, L)
ALLEN K KING	MANHATTAN BEACH	374126	10/17/03	7085.6
ALLSTATE PAINTING INC	STOCKTON	759198	10/9/03	7110, 7123, 7097, 7098, 7121, 7121.5
ALLSTATE ROOFING	LOS ANGELES	771300	7/15/03	7090.1
AM CONCRETE WORK	ONTARIO	671113	7/30/03	7090.1
AMERICAN POOL CO.	SAN MARCOS	481500	7/7/03	7109(A, B), 7113, 7110, 7030(A), 7159(C, D, F, J), 7097, 7098, 7121, 7121.5
AMERICAN ROOFING CO	LAKEPORT	766534	8/27/03	7107, 7109A, 7113, 7115(7068.1), 7071, 7071.11
ANDERSON HOMES	SANTA ROSA	585060	8/1/03	7085.6
APEX ROOF DESIGN	PLEASANT HILL	716877	9/25/03	7018.5, 7110, 7113, 7115(7030(A), 7030(B)), 7159, 7027.1, 7027.3, 7150(C), 7071.13, 7116, 7117.5(C), 7120, 7123, 7097, 7098, 7121, 7121.5
ARMSTRONG CONSTRUCTION	MISSION HILLS	621581	9/22/03	7085.6
ARSENIO AINZA, JR.	CHULA VISTA	323904	7/30/03	7090.1
ARTURO ALVARADO CONSTRUCTION	REDONDO BEACH	737622	7/21/03	7090.1
ATLANTIS PAINTING & DEVELOPMENT	CITRUS HEIGHTS	763802	7/30/03	7090.1
AZTEC LANDSCAPE CONSTRUCTION	WOODLAND HILLS	678600	8/27/03	7123, 7097, 7098, 7121, 7121.5
B BERG	LOS ANGELES	757962	7/15/03	7090.1
BEAR BARNEY CONSTRUCTION	ARCATA	733275	7/21/03	7090.1
BETTER COMMUNITY BUILDERS INC	WOODLAND	783392	8/8/03	7097, 7098, 7121, 7121.5
BOB'S AND JIANG'S ELECTRICAL SERVICES	HAYWARD	739394	10/9/03	498, 7018.5, 7109(A), 7110, 7112, 7115, 7030(A), 7030(B), 7030.5, 7071.3, 7159, 7116, 7117(A), 7123, 7125, 7161(C), 7097, 7098, 7121, 7121.5
BOB'S ELECTRICAL SERVICES	HAYWARD	545363	10/9/03	7097, 7098, 7121, 7121.5
BOB'S ELECTRICAL SERVICES INC	HIGHLAND PARK	444921	10/9/03	7097, 7098, 7121, 7121.5
BOMAR CONSTRUCTION	SANTA CLARITA	384259	7/21/03	7090.1
BOZO ELECTRICAL SERVICES	HAYWARD	707538	10/9/03	7097, 7098, 7121, 7121.5
BOZO ELECTRICAL SERVICES	HAYWARD	545363	10/9/03	7097, 7098, 7121, 7121.5
BRETHERN CONCRETE	PLACENTIA	317834	7/2/03	7109(A), 7113, 7115, 7159, 7097, 7098, 7121, 7121.5
BROWN CONSTRUCTION	VALLEJO	697697	7/28/03	7085.6
BRUCE BUILT CONSTRUCTION	PETALUMA	532743	8/18/03	7071.11, 7083, 7018.5, 7109(A), 7109(B), 7110, 7113, 7115, 7030(A), 7030(B), 7159, 7097, 7098, 7121, 7121.5
BRYSON DEMOLITION CONTRACTORS, INC	VILLA PARK	576111	8/8/03	7123, 7116, 7097, 7098, 7121, 7121.5
C T CONSTRUCTION	LOS ANGELES	771101	10/17/03	7085.6
C & L ROOFING	LA HABRA	788300	8/5/03	7090.1
CALIFORNIA NATIVE PLUMBING WORKS	MISSION VIEJO	546525	7/14/03	7090.1
CALIFORNIA TILE CLEANERS	MILL VALLEY	736607	8/4/03	7090.1
CALIFORNIA TILE CLEANERS	MILL VALLEY	736607	10/17/03	7071.11c
CALIMESA ENGINEERING	ROMOLAND	693835	10/17/03	7030(A), 7030(B), 7159, 7116, 7117(A)
CALIMESA ENGINEERING	ROMOLAND	693835	7/30/03	7090.1
CAMPBELL TILE	MOORPARK	468874	10/17/03	7085.6
CAREFREE GREENS INC	NEWCASTLE	474462	10/9/03	7123
CARL CARMICHAEL	LAGUNA HILLS	624323	7/30/03	7090.1
CHARLES FLORES	CORONA	227851	8/4/03	7090.1
COMMERCIAL STEEL CONSTRUCTION INC	FRESNO	728592	7/26/03	7109(A, J)7109(B), 7113, 7097, 7098, 7121, 7121.5
CONSOLIDATED WESTERN ABATEMENT DBA CONSOLIDATED ABATEMENT, INC	SAN DIEGO	758129	7/28/03	7085.6
CONSTRUCTION BY DESIGN	ANTIOCH	681371	8/11/03	7107, 7108, 7109(A), 7109(B), 7110, 7113, 7120, 7115(7030(C)) 7159(7116, 7117(A), 7157, 7097, 7098, 7121, 7121.5
CREATIVE TREASURES	SANTA ANA	624546	8/19/03	7085.6
CROWE CUSTOM CONSTRUCTION	ALTA LOMA	550601	10/21/03	7085.6
CURTIS CUSTOM LANDSCAPING	SIMI VALLEY	499999	7/15/03	7090.1
CUSTOM COATINGS	ESCONDIDO	655511	7/15/03	7090.1
D&M GENERAL CONSTRUCTION	BURBANK	764591	9/8/03	7097, 7098, 7121, 7121.5, 7122.5
DAKRIS INC DBA DAMIS CONSTRUCTION	LONG BEACH	624405	7/28/03	7085.6
DALE CONRAD CHAMPION	OJAI	411895	7/7/03	7090.1
DANIEL E. WAGNER CONSTRUCTION SVC	STOCKTON	589359	10/3/03	490, 7107, 7108, 7109A, 7110, 7113, 7115, 7159, 7116, 7123, 7097, 7098, 7121, 7121.5
DANIEL RICHARD RACZKA	SIMI VALLEY	700141	7/14/03	7090.1
DART CONSTRUCTION CO	EL CAJON	586402	8/1/03	7090.1
DENNIS RAY BLACK CONSTRUCTION	SAN DIEGO	652244	7/15/03	7090.1
DONE FOR LASTING PLEASURE	TEMECULA	728554	7/7/03	7029.1, 7030(A, B), 7107, 7109(A, B), 7110, 7113, 7159(A, B, E), 7116, 7161(B), 7097, 7098, 7121, 7121.5
DOUBLE R CONST	CAMINO	602901	7/30/03	7090.1
EA CONSTRUCTION	LOS ANGELES	638108	9/5/03	7123, 7107, 7110, 7113, 7159(B, D, E, F, G, J, K, L, M), 7097, 7098, 7121, 7121.5
EARL'S PAINTING & MAINTENANCE CO	LOS ANGELES	437905	7/14/03	7090.1
ECONO-CRETE	OXNARD	662804	7/28/03	7085.6
EDWARD LORNE WHITE WHITE EL CONSTR	POWAY	676476	9/5/03	7107, 7109(A), 7113, 7159(B, F, G, L), 7097, 7098, 7121, 7121.5
ELLIOTT LOGAN GRAYBEAL	JAMUL	424167	8/4/03	7090.1
EMPIRE CONSTRUCTION	RANCHO CUCAMONGA	747141	8/1/03	7085.6
FANCAR PACIFIC	STOCKTON	621926	8/19/03	7085.6
FIRE PRO SYSTEMS	SAN ANTONIO	701189	10/17/03	7116, 7117(B)
FIRST CLASS PAINTING	WOODLAND	791306	8/18/03	7115(7030(A), 7030(B)), 7159(7116, 7097, 7098, 7121, 7121.5
FRANK SCHULTZ GENERAL CONTRACTOR	RESEDA	721098	10/24/03	7085.6
FRANK R HUDAK	WRIGHTWOOD	709331	7/28/03	7085.6
GALINDO NELSON	DOWNEY	762795	10/17/03	7107, 7113, 7116



## License Revocations

Name	City	License No.	Date	Sections Violated	Name	City	License No.	Date	Sections Violated
GEDEON CONSTRUCTION	PALMDALE	559941	8/5/03	7090.1	PLATINUM DEVELOPMENT INC	CATHEDRAL CITY	610086	7/11/03	7108, 7115, 7083, 7116, 7097, 7098, 7121, 7121.5
GEORGE CARTER DBA TEHACHAPI LANDSCAPE COMPANY	TEHACHAPI	479143	7/30/03	7090.1	PREMIER PLUMBING	EL DORADO HILLS	723520	7/21/03	7090.1
GERALD TANNER AND ASSOCIATES	REDONDO BEACH	728460	10/5/03	7097, 7098, 7121, 7121.5	PRIME BUILDERS	DEL MAR	610712	7/28/03	7085.6
GM FOX TURNKEY PROPERTY MAINTENANCE	CATHEDRAL CITY	606285	10/1/03	7085.6	PRO INDUSTRIES	SAN JOSE	422027	8/18/03	7018.5, 7107, 7109(A), 7110, 7113, 7115, 7159, 7097, 7098, 7121, 7121.5
GOLDEN HIND ENVIRONMENTAL GROUP INC	TEHACHAPI	728400	7/28/03	7090.1	PRODUCTION ELECTRIC	FRESNO	505831	7/15/03	7090.1
GRAHAM D R & SON MANUFACTURED HOME	CAMARILL	701538	8/8/03	7090.1	PROFESSIONAL BUILDING INDUSTRIES, INC	DUBLIN	765254	8/1/03	7085.6
GREGORY V. STEPHENS	OCEANSIDE	744803	10/17/03	7107, 7109	RA WHALEY CONSTRUCTION & DEVELOPMENT	GOLETA	672821	10/17/03	7030(B), 7083, 7109(A), 7117(A), 7159(E)
GROUND ZERO DEMOLITION CO	HARBOR CITY	747615	10/5/03	7112, 7115, 7068, 7097, 7098, 7121, 7121.5	RAMPANT INC	SANTA ROSA	608189	7/30/03	7090.1
GUERRERO CONSTRUCTION	LOS ANGELES	638018	9/25/03	7109(A, B), 7113, 7115, 7159, 7116, 7117.5(B), 7097, 7098, 7121, 7121.5	RAUL BARRON JR *RAUL BARRON LANDSCAPING COMPANY	CHULA VISTA	626403	8/27/03	7030(A, B), 7107, 7109(A), 7113, 7117.5B, 7159(B, D, E, F, J, K, L), 7097, 7098, 7121, 7121.5
HAGSTROM CONSTRUCTION	TARZANA	561607	8/8/03	7107, 7109(A), 7113, 7097, 7098, 7121, 7121.5	REAL ESTATE DEVELOPMENT SRVCS OF CA	OAKLAND	587137	8/18/03	7107, 7113, 7115, 7030(A), 7030(B), 7159, 7097, 7098, 7121, 7121.5
HAROLD SHELTON CONCRETE	REDLANDS	387051	10/27/03	7109(A, B), 7113, 7115, 7030(A, B), 7159, 7097, 7098, 7121, 7121.5	RED OAK CONSTRUCTION INC	PALOS VERDES	754630	7/28/03	7090.1
HERM'S ELECTRIC	LOS ANGELES	681617	7/21/03	7090.1	RENEYD CONSTRUCTION	LOS BANOS	743276	7/23/03	7085.6
HY TECH CONCRETE CUTTING	YORBA LINDA	659259	10/17/03	7108.5	RICHARD B ENDERSON	SIMI VALLEY	728234	7/14/03	7090.1
IRON EYES CONSTRUCTION	COVELO	771258	7/15/03	7090.1	RICHARD NOOTENBOOM	BIG BEAR LAKE	309906	8/6/03	7109(A, B), 7113, 7097, 7098, 7121, 7121.5
JASON ALLAN LIVESAY *LIVESAY CONSTRUC	EL CAJON	782537	9/25/03	7107, 7108, 7110, 7159(D, E, F, G, J, K, L), 7030(A, B)	ROBERT ALLEN'S LANDSCAPE - HARDSCAPE	NEWHALL	366767	7/14/03	7090.1
JEFFREY BRIAN ARCHAMBAULT *CRAFT CONCRETE	TEMECULA	763149	8/27/03	7107, 7109(A), 7113, 7120, 7159, 7030(B), 7097, 7098, 7121, 7121.5, 7122, 7122.5	ROBERT COPELAND CONSTRUCTION	ANAHEIM	417745	7/15/03	7090.1
JESSE COOK	TALKING ROCK	659684	7/14/03	7090.1	ROBERT DEAN SMITH	COMPTON	476359	10/2/03	7097, 7098, 7121, 7121.5
JIM L LAMBERT	LOS ANGELES	639147	7/21/03	7109(A), 7113, 7115, 7164, 7097, 7098, 7121, 7121.5	ROBERT S OVERMYER MASONRY	HEMET	580455	7/15/03	7090.1
JLP DEVELOPMENT INC	PACIFICA	740799	10/13/03	7109(A), 7095	ROLANDS	LOMPOC	582830	7/28/03	7085.6
JOHN R. ZAPPIA	ALAMO	260499	9/8/03	7107, 7109(A), 7109(B), 7113, 7115/7030(A), 7030(B), 7159, 7117(A), 7097, 7098, 7121, 7121.5	RON HOPKINS GENERAL CONTRACTOR	GILROY	731353	8/26/03	7107, 7110, 7113, 7115/7159/7117(A), 7097, 7098, 7121, 7121.5
JOSEPH BOURGAULT GENERAL CONTRCTR	EL DORADO HILLS	705696	7/30/03	7085.6	RONALD L HARDY	CANYON COUNTRY	682210	9/22/03	7085.6
JOSEPH GALLARDO	CASTRO VALLEY	602107	7/28/03	7085.6	ROYAL CONCRETE	VAN NUYS	772877	7/14/03	7090.1
K M C CONSTRUCTION	SAN LEANDRO	783607	10/2/03	496, 7097, 7098, 7121, 7121.5	SANTA ROSA CONSTRUCTION	SYLMAR	735353	10/17/03	7117.5
KENDALL CONSTRUCTION	LAGUNA NIGEL	521455	10/17/03	7107, 7109(B), 7113, 7115, 7159(B, D, E, G, H, J, K, L, M), 7162(B)	SARA CONSTRUCTION COMPANY	LA CRESCENTA	354610	7/14/03	7090.1
KNIGHT RESTORATION & CONSTRUCTION	HENDERSON	766138	10/14/03	7085.6	SCOTT'S LATH & PLASTER	LODI	772771	7/21/03	7090.1
LAKEVIEW ENTERPRISES	LOS ANGELES	598370	7/21/03	7090.1	SEA GAL ENTERPRISES	GUALALA	677020	10/17/03	7085.6
LANCE BROWNE BUILDING RECONSTRUCTN	SAN DIEGO	700454	8/8/03	7107, 7109(A, B), 7113, 7120, 7030(A), 7159(B, D, F, G, J, K, L), 7097, 7098, 7121, 7121.5	SEA WIND GENERAL CONTRACTING	SAN CLEMENTE	746960	8/1/03	7090.1
LARRY DILLEY CONSTRUCTION	QUARTZ HILL	545589	9/19/03	7085.6	SERGEY LATINCOV	WEST HOLLYWOOD	748656	7/15/03	7090.1
LEVEL CONSTRUCTION CO.	GLENDALE	619911	10/17/03	7085.6	SERIOUS REMODELING	VAN NUYS	745533	8/8/03	7097, 7098, 7121, 7121.5
LEVY'S CONSTRUCTION	VAN NUYS	680871	7/14/03	7090.1	SHANE DUTY CONSTRUCTION	CLOVIS	730084	7/15/03	7090.1
LINARES LANDSCAPING	SAN DIEGO	779743	10/13/03	7030(A, B), 7083, 7107, 7109(A), 7113, 7159(A, B, C, D, E, F, G, H), 7150.2, 7097, 7098, 7121, 7121.5, 7095	SIGNATURE PAINTING	STOCKTON	656830	10/9/03	7110, 7123, 7097, 7098, 7121, 7121.5
LINWAY DEVELOPMENT INC	SAN DIEGO	355470	8/1/03	7090.1	SMART HOME ELECTRIC	VISTA	420474	9/25/03	7107, 7109(A, B), 7113, 7030(A, B), 7159(B, F, G, J, L), 7097, 7098, 7121, 7121.5, 7122, 7122.5
LOS ARCOS HOMES	THOUSAND PALMS	370560	10/13/03	7097, 7098, 7121, 7121.5	SMITH CONSTRUCTION	COBB	496875	7/28/03	7085.6
LYONS CONSTRUCTION	OAKLAND	728133	8/26/03	7107, 7109(A), 7115/7159/7071.11, 7117.5(C), 7119, 7097, 7098, 7121, 7121.5	SNS BUILDERS	CASTRO VALLEY	703366	10/2/03	7107, 7113, 7115, 7159(B, D, E, G), 7097, 7098
MAG INTERIORS	NEWPORT BEACH	505012	10/14/03	7085.6	SSM ASSOCIATES INC DBA FALCON ELECTRIC	GLENORA	458014	7/15/03	7090.1
MARK C DIXON DBA DIXON CONSTRUCTION	SAUGUS	403944	7/30/03	7090.1	STAR ROOFING CO	GARDENA	527211	7/15/03	7090.1
MARK DIDION	CORONA	537864	7/21/03	7107, 7113, 7159(D, E), 7030(A), 7117(A), 7097, 7098, 7121, 7121.5	STERLING FLOORS	SAN JOSE	673593	10/17/03	7085.6
MARKWART A HAERINGER	CARPINTERIA	620351	7/14/03	7090.1	STEVE BAO SU	PASADENA	735964	8/8/03	7109(A, B), 7107, 7109(A, B), 7113, 7115, 7030(A), 7030(B), 7159, 7116, 7097, 7098, 7121, 7121.5
MC COSKRIE CONSTRUCTION COMPANY	MANHATTAN BEACH	582571	7/21/03	7090.1	STEWART & JOHNSTON PAINTING COMPANY	WOODLAND	782960	7/30/03	7090.1
MEKIA CONSTRUCTION COMPANY	CHULA VISTA	788737	8/27/03	7107, 7109(A), 7018.5, 7113, 7159(B, D, E, F, G, J, K, L) 7030(A, B), 7097, 7098, 7121, 7121.5, 7122, 7122.5	SUNRISE TILEWORK	SACRAMENTO	624498	9/26/03	7085.6
MENDOZA J ELECTRIC	SAN DIEGO	611254	8/5/03	7090.1	SUPERIOR LANDSCAPE MAINTENANCE	PASADENA	450878	10/17/03	7107, 7030(A), 7030(B), 7117.5(C), 7159
MICHAEL ABERNATHY CONSTRUCTION	CAMARILLO	738428	7/30/03	7090.1	T P T PROPERTY MAINTENANCE & GENERAL CONTRACTING	LOS ANGELES	682067	8/1/03	7090.1
MICHAEL GOOD CONSTRUCTION	WEST HILLS	561506	9/9/03	7083, 7111.1, 7114, 7115, 7125, 7164, 7116, 7117(B), 7120, 7097, 7098, 7121, 7121.5	TERRY'S LANDSCAPING	FOLSOM	729193	7/14/03	7090.1
MID-PAC CONSTRUCTION COMPANY	CERRITOS	539373	7/30/03	7090.1	THE ELECTRIC CONNECTION	SANTA MONICA	761952	10/17/03	7083, 7109(A, B), 7113, 7116
MIKE LARA ROOFING	IRVINE	733274	7/30/03	7090.1	TICAS ENTERPRISES	DALY CITY	685971	10/3/03	7107, 7108, 7109(A, B), 7113, 7115, 7030(A), 7030(B), 7159, 7116, 7097, 7098, 7121, 7121.5
MOLINAR AND ASSOCIATES	GRANADA HILLS	701296	9/10/03	7107, 7119, 7113, 7030(A, B), 7159(E, G, J, K), 7111.1, 7097, 7098, 7121, 7121.5	TOM HOGUE CONSTRUCTION	SYLMAR	359917	10/17/03	7030(A, B), 7030.5(A), 7107, 7117.5
MORENO PAINTING & DECORATING	AUBURN	754929	8/4/03	7090.1	TONY'S POOL PLASTERING	CITY OF INDUSTRY	427119	9/25/03	7109(A), 7113, 7115, 7159, 7117(A), 7117.5(B), 7154, 7097, 7098, 7121, 7121.5
MUCHMORE POL & SPA SERVICES	PITTSBURG	752592	7/15/03	7090.1	TOP PAINTING	GARDENA	731523	7/30/03	7090.1
NESI CONSTRUCTION	LONG BEACH	780351	10/13/03	7114, 7116, 7068.1, 7109(A), 7107, 7113, 7018.5, 7030(B), 7159, 7097, 7098, 711, 7121.5, 7095	TOWN & COUNTRY TREE CARE	SARATOGA	694446	7/28/03	7085.6
NORDRHEIN CORPORATION	ALISO VIEJO	762782	10/17/03	7085.6	VIKING OUTDOOR	LAWNDALE	774873	7/28/03	7085.6
O PLUS O CONSTRUCTION CO	OAKLAND	309943	7/26/03	7109(A), 7109(B), 7113, 7097, 7098, 7121, 7121.5	WADE BEAN DBA ASSURED ROOFING	SIMI VALLEY	460786	7/14/03	7090.1
OLMEDOB ROOFING CO.	DUBLIN	770682	10/17/03	7120	WALLBOARD AND PAINT	SACRAMENTO	743947	7/21/03	7090.1
PAGE CONSTRUCTION	VISTA	504084	10/17/03	7117.5(C), 7117.6	WESTEC PAINTING & DECORATING CNTRCTR	MODESTO	401308	8/27/03	7107, 7109(A), 7113, 7159
PEDDELL CONSTRUCTION & DEVELOPMENT	RESEDA	376626	8/1/03	7090.1	WILLIAM F MARTIN	REDLANDS	699770	8/4/03	7090.1
PEDIGO CONSTRUCTION	SAN MATEO	637841	10/2/03	7115, 7159(D, E), 7116, 7097, 7098, 7121, 7121.5	WILLIAM NORRIS	SPARKS	712657	8/27/03	7112, 7110, 7159(A, B, F, G, J, K, L), 7030(A), 7097, 7098, 7121, 7121.5
PERRY CLOUSE	RIVERSIDE	757208	10/14/03	7085.6	WIL-TECH ROOFING COMPANY	NAPA	652829	8/26/03	7085.6
					WS CONSTRUCTION	LAS VEGAS	753642	9/8/03	7109(A), 7113, 7115, 7030(C), 7159, 7116, 7117.6, 7097, 7098, 7121, 7121.5, 7122.5
					WS CONSTRUCTION	LAS VEGAS	776569	9/8/03	7112, 7123, 7097, 7098, 7121, 7121.5, 7122.5
					YV REMODELING INC*A2Z REMODELING	VAN NUYS	726786	8/8/03	7071.13, 7099.6(A), 7107, 7109(A), 7113, 7115, 7030(C), 7159, 7097, 7098, 7121, 7121.5, 7122.5

## Volunteer Opportunities

### Rebuilding Together

California affiliates of Rebuilding Together are looking for licensed contractors to serve a critical role in improving neighborhoods throughout the state while helping the elderly and disabled to live safely and with dignity. The organization, known to many by its previous name, Christmas in April, relies on volunteer labor and donated funds and materials to repair and renovate the homes of low-income families, seniors and people with disabilities. There are now 28 affiliates throughout the state, some of which may still be transitioning to the new name.

Rebuilding Together selects recipients based on need and leaves them with a safe, warm environment, repaired by neighbors they never knew they had. The experience is a great way to give to your community while making the most of your professional skills and providing good exposure for your business.

Although volunteers with little or average skills can do much of the necessary work, Rebuilding Together relies on skilled professionals such as licensed contractors to ensure the work is done properly. As "House Captains," contractors often act as project leaders directing eager volunteers and overseeing repairs.

Nationally, more than 11,000 elderly and 6,400 disabled people benefited this year alone, when approximately 8,050 homes and nonprofit facilities were refurbished. Transformations may include anything from simple clean up and painting to roofing repairs, wheel chair accessibility renovations, and other improvements to make homes safer for the physically challenged.

Most California affiliates participate in a National Work Day on the last Saturday in April. However, many affiliates participate in several workdays throughout the year. To find out more about upcoming work days and how you can offer your talents, skills and expertise, log on to Rebuilding Together's national Web site at [www.rebuildingtogether.org](http://www.rebuildingtogether.org) or call the national office toll-free at (800) 473-4229.

### Painters Wanted to Combat Graffiti

Since 1994, the non-profit organization America Against Graffiti, Inc. has played an important role in eradicating Sacramento-area graffiti. The organization is committed to helping and educating youth while revitalizing neighborhoods by removing graffiti within 24 hours of notification. They coordinate with local agencies to combat graffiti in public places, such as on traffic signs, utility boxes and sound walls. Because the need for graffiti abatement is statewide, America Against Graffiti, Inc.

hopes to receive funding for expansion to Southern California by early 2004.

Retired painters in the Sacramento and El Dorado areas are currently sought to teach and supervise court-appointed young people in graffiti removal. For more information about volunteering in the Sacramento area, or to register interest in helping in other parts of the state, contact Robert J. Chandler at (916) 954-2204.

### Call Center Changes Allow Staff to Focus on Backlogs

As it faces an unprecedented personnel shortage and record backlogs, CSLB continues to review staff workload and priorities to maximize effectiveness and productivity. To this end, the Board began redirecting incoming calls from the Call Center's direct line at 255-3900 to its Automated Phone Response System (APRS) last August.

The change allows most callers to get answers to their questions through the APRS while still giving them the option, if necessary, to transfer to a Call Center technician through the APRS menu. The resulting reduction in calls to technicians has allowed Call Center staff to devote more time to the licensing backlog. The new protocol will remain in effect as long as it is deemed necessary.

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