

CALIFORNIA LICENSED CONTRACTOR

STEPHEN P. SANDS, REGISTRAR

SUMMER/FALL 2003

GRAY DAVIS, GOVERNOR

Attention Contractors: Bond Amounts to Increase

The required amount of a contractor's bond will increase from \$7,500 to \$10,000 on January 1, 2004, pursuant to SB 1919, passed last year. For the convenience of licensees, the Board is working to obtain blanket endorsements from the various bonding companies that write contractor bonds. This would allow the Board to automatically upgrade all contractor bonds written by the surety company.

Licensees are responsible for ensuring they are in compliance with the new bond requirement and should follow up with their bonding company. Licenses without a \$10,000 bond on file as of January 1, 2004 will automatically be suspended on that date.

NOTE: This increase does not apply to bonds of qualifying individuals. These bonds will remain at \$7,500.

www.cslb.ca.gov

Now Features Current Backlog Info

While CSLB continues to take steps to provide faster service and reduce backlogs, it has also made changes to keep licensees informed about the status of their applications and the Board's progress on all licensing functions.

The fastest, most efficient way to get information is on the Web site, www.cslb.ca.gov. Along with application status information and on-line publications, the site now features a table of the different types of licensing transactions the Board processes and the "received date" currently being processed. The backlog information on the Web site is updated weekly, and will give you a good idea of when your application will be processed.

To see the table, go to the Quick Hits section of the home page and select "CSLB Processing Times."

To check on the status of your application, choose "Application Status" from the Quick Hits menu; you will need your Application Fee Number from the letter you received confirming that CSLB received your application.

Operational Changes Reduce Licensing Backlogs

CSLB has succeeded in reducing or eliminating backlogs in virtually every licensing function, thanks to a plan launched in April that employed significant operational changes and redirection of staff. Focusing on its top priority of keeping current licensees in business, the Board has redirected approximately 5,000 hours of staff time to bring most critical transactions except new exam and waiver applications current. For example, in January, the timeline for an application for active license renewal to be pulled for processing was approximately two months. Now, Board staff pulls and processes that same document within a few days.

The ongoing plan to eliminate the backlogs and remain current includes temporarily redirecting most Call Center staff as well as some Testing, Administration and Public Affairs staff to process license applications and documents during some or all of their workday. Call Center hours have also been reduced to 8 a.m. to 3 p.m. to allow remaining unit staff to focus on processing license documents during the slowest call volume hours, and e-mail service has been suspended, freeing up technicians to work exclusively on processing license documents.

In this time of reduced staffing and resources, CSLB is committed to meeting its core priorities. The Board will remain flexible and continue to shift resources in

order to maintain the best level of service possible. Many of the changes, such as Call Center staffing and hours, and email suspension will remain in effect as long as necessary to eliminate remaining backlogs and maintain services.

The chart below shows the status of backlogs as of August 18:

Reduction of Licensing Backlog, in Weeks

LICENSING FUNCTION	JANUARY '03	AUGUST '03
Renewals		
Active	8.5	1
Inactive	4.0	1
License Modification		
Name/address change	17.5	1.5
Pocket/Wall Certificate	17.5	1.5
Home Improvement Salesperson Application	11.5	1
Workers' Compensation		
Certificate of Insurance	15.5	3
Exemption	18.5	3
Bonds		
Contractor Bond	22	1.5
Bond of Qualifying Individual	22	1
Bond Cancellation	22.5	1.5
Bond Reinstatement	22.5	1
Bond Rider	21.5	0.4

Meet Matt Kelly, CSLB's Newest Board Member



Matt Kelly

The Contractors State License Board welcomed its newest member, Matt Kelly, in April, when the Senate Rules Committee appointed him to serve as a public member.

"I am honored to be a member of such an

important Board of the Department of Consumer Affairs," states Mr. Kelly. "The work the CSLB does protects consumers and provides an accountability process to a diverse industry. I look forward to working

with the CSLB's enforcement committee and the Board as a whole."

Mr. Kelly is the executive secretary treasurer of the Sacramento-Sierras Building and Construction Trades Council. His construction industry career began 18 years ago when he was an apprentice carpenter. He has since worked on a variety of commercial and residential projects and been in construction management for a large general contractor.

Mr. Kelly fills the position left by Board member Eldon Clymer. His term expires January 2005. Board members do not receive a salary.



THE CALIFORNIA LICENSED CONTRACTOR

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State of California

- Gray Davis—Governor
- Aileen Adams—Secretary,
- State & Consumer Services Agency
- Kathleen Hamilton—Director,
- Department of Consumer Affairs
- Stephen P. Sands—Registrar of Contractors

Members of the Board

- Anthony J. Elmo, *Building Official, Chair*
- Chuck Center, *Public Member, Vice Chair*
- John "Bert" Sandman, *"A" Contractor, Secretary*
- Paul R. Baldacci, *"B" Contractor*
- Charles Bertucio, *Public Member*
- Larry R. Booth, *Specialty Contractor*
- Gene Hale, *Specialty Contractor*
- John C. Hall, *Public Member*
- Matthew Kelly, *Public Member*
- John O'Rourke, *Public Member*
- Hacob "Jake" Shirvanian, *Public Member*
- Joe Tavaglione, *"B" Contractor*
- Benny Yee, *Public Member*

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 Gina Crawford, *Editor*

Minnie Lopez-Baffo Ends Eight-Year Term as CSLB Board Member

Minnie Lopez-Baffo's second term as a member of the CSLB ended on June 1. Ms. Lopez-Baffo's service began in June 1995 when she was appointed to the Board as a public member.



Minnie Lopez-Baffo

For eight years Ms. Lopez-Baffo served the Board with dedication, and led it with distinction as Chair from July 2001 through June 2002. She guided the Board through challenging and turbulent times and led with grace to motivate staff and bring Board members together. Her participation on the Legislative and Consumer Education committees took advantage of her knowledge, skills and expertise on consumer issues to educate and protect California consumers. Known as a fair and impartial leader and a dedicated guardian of consumer rights, her voice brought balance to the critical deliberations of the Board.

Ms. Lopez-Baffo is the Regional Affairs Project Manager for the Southern California Gas Company, a Sempra Energy Utility. Thank you Ms. Baffo for eight years of service.

Board Elects New Officers at June Meeting

Contractors State License Board members elected new Board Officers at their Sacramento meeting on June 25. Outgoing Board Chair Larry Booth stepped down from his year-long term when Tony Elmo received a nod from his



Tony Elmo

colleagues and was elected to the position. Chuck Center was elected Board Vice Chair and John "Bert" Sandman will serve as Board Secretary. Tony Elmo has been a Board member since May 2000 when Governor Davis appointed him to CSLB as a Building Official representative. Mr. Elmo began his extensive experience as a building inspector in 1977 and took his current position as the Director of Building and Safety for the City of Temecula in 1990. He is a member of the California Building Officials (CALBO) and as the immediate past president for the organization, serves on the Executive Board. Through his association with CALBO, he is also a member of the International Code Council (ICC).

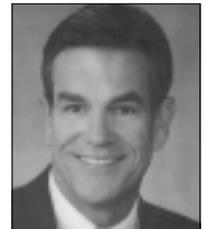
Chuck Center was appointed to the Board as a public member in February 2001. He is the Director of the Legislative Department of the California State Council of Laborers

where he oversees legislative affairs for construction and maintenance laborers. Mr. Center also serves on the California Council on Economical and Environmental Balance, the Department of Industrial Relations' Public Works Advisory Committee, and the Employment Development Department's Underground Economy Task Force Advisory Committee.



Chuck Center

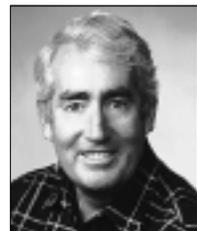
John "Bert" Sandman joined the Contractors State License Board in 2000 as an "A" contractor. He is currently the Chairman of Transportation California, the state's "transportation voice," and is forming a new contracting venture under his own license. Mr. Sandman left his previous position as president of A. Teichert and Son in 2001 after working for the company for more than 30 years. He is a member of the Associated General Contractors of America and is on the Associated General Contractors of California's Board of Directors.



Bert Sandman

Larry Booth Gains Reappointment, Term as Board Chair Ends

Larry Booth completed his term as Board Chair on June 25, when he handed the reins over to Tony Elmo. A month later, Governor Davis reappointed him to serve another term on the CSLB. Mr. Booth has been an active member of the Board since his appointment as a Specialty Contractor representative in May 2000. As a principal with Frank M. Booth Inc. /Valley Sheet Metal



Larry Booth

Company, Mr. Booth is also a licensed contractor and a registered professional engineer. His current term continues until June 2007.

"While everyone realizes the impact the budget cuts and hiring freeze have had on the CSLB, not everyone knows the extraordinary efforts staff exerts to maintain our service levels. Changes in priorities, staffing levels, overtime and work processes have allowed a vastly understaffed Board to accommodate the needs of the consumer and contracting community."

Mr. Booth earned his bachelor of science degree in mechanical engineering in 1976

and has been involved with a wide range of projects throughout his 29-year career with F.M. Booth. These have most recently included wastewater treatment plants, pumping and food processing plants, hospitals and jails.

Paul Baldacci Reappointed to Board

Governor Davis appointed Paul Baldacci to serve another term on the Contractors State License Board. A licensed contractor, Mr. Baldacci has been the president of Castle Construction Company, Inc. since 1966. He is a member of the California Building Industry Association, chair of the Construction Industry Advancement Fund, a board member of the Home Builders Association, a management trustee for the Northern California Carpenters Annuity and Pension Fund and a former member of its Apprenticeship and Training Trust Fund. Mr. Baldacci earned a bachelor of science degree from the University of Santa Clara. His term continues until June 2007.



Paul Baldacci

Web Site and APRS Answer the Question: “Where is my application?”

New license applicants who submit their applications today face a wait of several months before they will receive their licenses. The Board has updated its Web site and automated phone response system (APRS) to include a license status check feature so applicants can follow the progress of their application.

When CSLB receives an application, it is immediately entered into the Board’s tracking system and assigned an application fee number. The system then generates, and Board staff mails, a confirmation letter that includes a Personal Identification Number (PIN), the application fee number, and detailed instructions on how to check the progress of the application, either via the Board’s Web site at www.cslb.ca.gov or through the toll-free automated phone number, (800) 321-CSLB (2752).

The system has also been updated to include new information about the Board’s current state of affairs, with information on Call Center hours and the Board’s Web site. New procedures to transfer to a live technician are also explained.

APRS Shortcuts to Some of the Most Common Licensing-Related Procedures

License Renewal	12211
Bond Requirements	122211
Workers’ Compensation Insurance Requirements	122212
Qualifying Person Requirements	12222
Replacing the Qualifying Person	122223
Home Improvement Certification	12223
Business Name Changes	122311
Adding a Classification	1223121
Adding a Certification	1223122
Officer Changes	122313
Inactivating a License	1223141
Order Original Application for Contractors License	1231
Order Condensed Version of Original Application	1231
Order Additional Classification Application	1231
Order RME/O Replacement Application	1231
Order Home Improvement Certification Application	12315
Order Renewal Application	1232
Order Business Name/Address Change Form	1233
Order “Blueprint for Becoming a California Licensed Contractor”	142
Order “Home Improvement Contracts Applications and Exam”	142

CSLB receives more than 23,000 applications for new licenses every year; 35 percent are rejected due to incomplete or incorrect information

Avoid Licensing Delays: Submit Proper Paperwork

CSLB receives more than 23,000 applications for new licenses every year, and has received a record number of application requests this year. Due to recent budget and staffing cuts, license processing times have increased considerably. Whether you’re a contractor wanting to incorporate your business or start a new venture, or a new license applicant, you should be aware that once you submit your application, it may take several months before it will be pulled for processing. Plan ahead—even if all the documents are in order and all requirements are met, it still takes an average of six months to receive your license.

Many applications can take even longer to process. The CSLB rejects more than 35 percent of the applications it receives because of incomplete or incorrect information. Don’t let this happen to you! Do everything you can to avoid further licensing delays by completing your paperwork carefully and thoroughly, and submitting all the proper paperwork so the application will not be returned to you for correction.

Use the list at right to avoid the most common pitfalls and extended delays.

How to Drop a Classification from Your License

Due to rising insurance costs, many licensees who have more than one license classification have found they cannot afford to maintain certain classifications.

As a result, they have asked the Board to inactivate individual classifications on their licenses. However, the Board cannot inactivate individual classifications on a multiple classification license—the entire license must be “inactivated” as a whole.

When a multiple-classification licensee no longer wants to maintain a specific classification, the licensee must submit a written request to the CSLB’s License Modification Unit to remove the unwanted classification. The licensee can add it again in the future by submitting an Application for Additional Classification along with the required \$50 filing fee. If the application is submitted within five years of the removal date, a trade exam will not be required.

Top Ten Reasons Applications are Rejected

Business name-style problems: Your business name must reflect the license classification you are applying for (for example, if you are a roofing contractor, your business name must indicate that). If you have not decided on a business name, you may use your personal name.

Improperly registered corporations: All corporations must be registered with the California Secretary of State. Their website is www.ss.ca.gov.

Improperly registered partnerships: Partnerships must be registered with the Internal Revenue Service (IRS) and applicants must include their Federal Employer Identification Number on their application. To register your partnership, obtain form number SS4 from the Internal Revenue Service website at www.irs.gov.

Personal name-style problems: Applications must include the full legal name of all personnel. Do not use nicknames, such as “Mike” for “Michael”, unless “Mike” is the legal name. Full legal middle names are also required. Do not give just an initial unless the legal middle name is an initial only. If so, state this on the application so it is not rejected in error.

Missing signatures: Every person listed on the application must provide his or her signature and printed name.

Improperly documented apprenticeship experience: Yes, your apprenticeship experience counts! To receive credit, complete the area on page 3 of the application and submit your apprenticeship certificate with your application packet.

Incomplete experience documentation #1: Document experience on your application and include dates of employment and total time worked.

Incomplete experience documentation #2: Describe, in detail, specific trade duties you performed or supervised.

Improperly documented self-employment: Indicate any applicable self-employment on page 3 of the application.

Incorrect certification of experience: Anybody with direct knowledge of your work experience can complete the certification but you cannot certify your own work experience.

Budget Update

The Department of Finance has responded to the State's extreme budget situation by instructing all state agencies, including special fund agencies, to prepare workforce reduction plans of up to 12 percent. For the CSLB, the 12 percent cut may mean the loss of up to 46 positions and \$2 million in funding associated with the positions. At this date, the extent to which CSLB will be required to implement this plan is still uncertain. The proposed cuts come after CSLB lost 41.5 positions and \$1.8 million in budget cuts last year. If the reduction plan is fully implemented, it will mean the Board has lost nearly 100 of its 485 total staff positions (or approximately 20 percent since 1999).

Despite the grim budget outlook, CSLB will focus its available resources on meeting its core priorities, which the Board set in 2002:

1. Focus on early intervention and investigate serious (health and safety) complaints
2. Keep licensees in business (timely processing of renewals and license maintenance)
3. License new applicants (review applicant qualifications, implement fingerprinting and investigate suspect applications, administer legal and effective exams)
4. Educate consumers on their rights and responsibilities (empower consumers to protect themselves)
5. Resolve reactive complaints (early intervention and resolution, refer minor complaints to alternate/civil remedies)

Number of CSLB's Staff Positions

July 1, 1998 – June 30, 2004



Licensure Law Tested, Prevails in State Appellate Court

The biggest incentive there is for contractors to be properly licensed is the right to legally charge for contracting services. Not only is it illegal for unlicensed contractors to charge \$500 or more for labor and materials, pursuant to section 7031 of the Business and Professions Code, they are also expressly prohibited by law from bringing or maintaining action for such payment in a California court. In other words, improperly licensed and unlicensed contractors have no right to be paid for performing contracting work or to demand payment through court proceedings.

An appellate case between an improperly licensed corporate subcontractor and the general he contracted under recently tested the strength of section 7031 against the legal doctrines of quantum meruit, (the right to expect payment for services and materials provided based on an implied contract) and substantial compliance. In the end, the subcontractor was no doubt disappointed when the ruling confirmed the respondent (general contractor) was not required to pay for work the subcontractor had performed.

The owner/RMO of the now corporate subcontracting business contended that section 7031 was not a bar to recovery because the business had maintained essentially the same name and mode of operation before and after incorporation and he had remained fully licensed as a sole-owner. Furthermore, he argued even if his individual license wasn't sufficient for the corporation, the rules of substantial compliance (Business and Professions Code Section 7031(e)) should be applied. Barring the Court's acceptance of either of those two arguments, the subcontractor main-

tained that the judicial doctrine of quantum meruit should be applied.

Despite his efforts, both the trial and appellate courts rejected the subcontractor's contentions and agreed with the respondent's assertion that, "California courts have strictly construed section 7031 even if it leads to harsh and inequitable [results. Preventing] unlicensed contractors from recovering compensation reflects a strong public policy of protecting the public from incompetent construction work" and that "the deterrent purpose of section 7031 outweighs any harsh result in any particular case."

In its unpublished decision, the appellate court found the contractor's licensing statutes, including section 7031, were intended to require a corporation to be licensed. The court relied on the decision in *Pacific Custom Pools, Inc. v. Turner Construction Co.* (2000) Cal.App.4th 1254. In that decision, the court stated: "Because of the strength and clarity of this policy, section 7031 applies despite injustice to the unlicensed contractor. The statute represents a legislative determination that the importance of deterring unlicensed persons from engaging in the contracting business outweighs any harshness between the parties and that such deterrence can best be realized by denying violators the right to maintain any action for compensation in the courts of this state. Section 7031, subd. (d), provides that the substantial compliance doctrine does not apply to the statute."

Contractors, file this under "Don't let this happen to you" and make sure you are properly licensed at all times.

Training for Tailgate Trainers Available from Health Services

Are you aware that as a contractor you are required by Cal/OSHA to conduct "tailgate" trainings every 10 working days? Is it something you've been aware of, but have been too busy to organize? Are you conducting these trainings but wonder if they are doing any good? Do you wish you had some easier-to-use and more effective training materials? Do you wonder if your Spanish-speaking workers understand the jobsite's safety hazards?

If you answered "yes" to any of the above questions, you should check out the California Department of Health Services' Occupational Health Branch's (OHB) "Conducting Effective Tailgate Trainings" program. When done properly, these trainings can be an effective way to promote workplace safety, reduce injuries and illnesses, and comply with Cal/OSHA's training regulations. OHB's training can help you meet these goals.

So far, more than 850 contractors, foremen, safety coordinators and union representatives

have taken advantage of these trainings and enhanced their abilities to be more effective tailgate trainers. During the four-hour training session, they learned how to quickly design their own customized tailgate trainings to meet their company's needs, and discussed solutions to the issues of different languages, repetitive topics, increasing crew participation, scheduling, management's commitment, motivating foremen and crews, and multi-employer worksite requirements. They also received tailgate training resources including a tailgate training kit in English and Spanish that includes Safety Break cards linked to information in the Cal/OSHA Pocket Guide for the Construction Industry which is also part of the kit.

State Compensation Insurance Fund and Cal/OSHA Consultation Service co-sponsor this project. To learn more about the BuildSafe California Project and the fall 2003 training schedule or how to register, go to www.dhs.ca.gov/ohb/BuildSafe/.

Enforcement Monitor's Final Report Acknowledges Improvements

In his final report to the Legislature and Davis Administration, CSLB Enforcement Monitor Tom Papageorge commended the Board's efforts to improve enforcement practices as "impressive and productive." The report further recognizes progress achieved and anticipated, provided the necessary resources are available to the Board.

According to the report, CSLB has responded to plummeting enforcement output that began in 1996-97, (largely because of the "reengineering" undertaken by prior management) through the implementation of many of the Monitor's 40 recommendations. The report credits the Board with bringing skill and innovation to bear on longstanding enforcement concerns. Following is an excerpt from the report:

"The results of this renewed commitment to excellence at CSLB have included notable improvements in enforcement policy, structure, and process: The Enforcement Division's organizational structure was restored and leadership upgraded; new policies and practices governing enforcement case work and referrals were implemented; complaint handling and investigation practices were streamlined and modernized;

and communication and cooperation with other enforcement agencies blossomed. Most importantly there is a clear upward trend in most enforcement output categories in 2001-02 and in calendar year 2002.

"An appraisal of these results using the performance criteria in the Initial Report shows an encouraging trend, notwithstanding the short-term challenges. In terms of work quantity, CSLB has increased most of its enforcement program outputs by 20 percent or more in the past two years.

"In terms of cost-effectiveness, the new CSLB management has grappled with reductions in enforcement personnel, especially in the critical CSR and investigator categories, but has achieved reductions in per-unit cost in accusations, citations, and most other enforcement program work outputs in 2002.

"Under Registrar Sands, CSLB has made consistency of work product (in the sense of predictable and even-handed enforcement results) a high priority, and today CSLB offers a more even-handed and consistent response to those seeking service.

"And as regards work quality, there has been much improvement in the job CSLB does in protecting the public during this two-year period, both in improving its enforcement

output despite a decline in resources, and in the range and quality of CSLB's enforcement activities, as illustrated by such initiatives as the On-Site Negotiation program, the reorganized special investigations and proactive units, the improved use of effective criminal and civil enforcement tools and revocation procedures, the prospect of vastly improved applicant screening to prevent enforcement problems before they occur, and an increase in customer satisfaction."

"CSLB's enforcement program is succeeding in the first phases of a long-term effort to provide much better service to the public, and the Monitor's concerns have been addressed to a laudable degree. But further progress—and even some of the existing gains—will be affected by the availability of the resources CSLB needs to better protect the public."

The Contractors State License Board's Enforcement Program Monitor was established in 2001 by SB 2029 to evaluate the Contractors State License Board's disciplinary system and procedures, and give recommendations for improving the consistency and overall efficiency of CSLB's enforcement program. The entire final report is available online at www.cslb.ca.gov.

Contractor Advertising Laws Carry Stiff Penalties

Everybody knows that taking out space in the local yellow pages or newspaper are forms of advertising, and we all recognize the effectiveness of radio and TV ads. But do you also know that your business card, contract proposal and even signage on your trucks and other vehicles is considered advertising? For licensed contractors, the term "advertising" encompasses more than the standard television, radio and print ad. In fact, under the law, virtually anything indicating your business name is considered advertising. Therefore contractors must know the laws of advertising in order to remain compliant.

Rules affecting contractor advertising can be found in the Business and Professions Code and in the Board's own Rules and Regulations. Specifically, these statutes and regulations allow for penalties of up to \$1,000 plus any other punishment established by the Registrar of Contractors or a Court of Law for unlawful advertising.

General advertising guidelines include:

- Include your license number on anything that might be considered advertising, including your business cards and

automobiles that indicate your business name, etc. (Rule 861 and B&P Section 7030.5);

- Include your certification and registration numbers and the correct name of your business when you advertise asbestos removal services (B&P Section 7099.11);
- Don't use false or misleading advertising, or advertise for a price you don't intend to honor (B&P Section 7161);
- Don't advertise for work you are not licensed to do (B&P Section 7027.1);
- Don't advertise that you are bonded (B&P Section 7071.13). Indications that a contractor is bonded can mislead the public to believe they have a higher level of protection because of the bonding.
- All advertisements must reflect the same business name as your license. All advertisements must include the correct license number (B&P Section 7117).

For more information on the dos and don'ts of advertising, order the CSLB's pamphlet "Advertising Dos and Don'ts" at www.cslb.ca.gov.



When the Energy Doctor made a house call at CSLB Headquarters, advertising was in compliance. Note the license number proudly displayed on the tailgate.

Disciplinary Actions

March–June 2003

NOTE: Disciplinary actions do not include licenses suspended for failure to maintain required bonds.

Business & Professions Code Sections

The following B&P Codes may be referenced in the list of Disciplinary Actions:

490	Relationship of conviction of a crime to licensed activity
7018.5	Failing to provide notice to owner regarding lien provisions
7026.7	Advertising as a contractor without a license
7028	Acting in the capacity of a contractor without license
7029	Contracting as a joint venture without the required license
7029.5	Failing, as a plumbing, electrical sign or well drilling contractor, to display identification on business vehicles
7030	Failing to include in a contract the notice that contractors are licensed by the Contractors State License Board
7030.5	Failing to fulfill the requirement that the contractor's license number be placed on all contracts, subcontracts, calls for bid, and other forms of advertising
7071.11	Judgment or admitted claim against bond
7083	Failing to report a change of address, namestyle, or personnel within 90 days
7085.6	Failing to comply with an arbitration award
7090.1	Failing to comply with civil penalty or "order to correct" in Registrar's citation
7097	Suspension of additional licenses
7098	Revocation of additional licenses
7099.6	Non-compliance with a final citation
7107	Abandonment of a project without legal excuse
7108	Diverted funds or property received for a specific job to other purposes
7109	Willfully disregarded plans and specifications, or failing to complete the job in a good and workmanlike manner
7109.5	Violation of Safety Laws resulting in death or serious injury
7110	Willful disregard and violation of building laws
7110.1	Violating Section 206.5 of the Labor Code
7111	Failing to keep records and to make them available to a representative of the Registrar
7111.1	Refusing to or failing to cooperate with deputy in investigation
7112	Misrepresentation of a material fact on an application
7113	Failing to complete a project for the price stated in the contract
7113.5	Avoiding or settling for less than lawful obligations as a contractor through the various bankruptcy proceedings
7114	Aiding and abetting an unlicensed person
7115	Failing to comply with the Contractors' Law
7116	Committing a willful or fraudulent act as a contractor
7117	Acting as a contractor out of namestyle
7117.5	Contracting with inactive license
7118	Contracting with unlicensed person
7119	Failing to prosecute a job with diligence
7120	Failing to pay for materials or services
7121	Prohibition against associating with suspended or revoked license
7122	Participation of license in violating Contractors Law
7122.5	Responsibility of Qualifying Person for acts committed by his/her principal
7123	Conviction of a Felony in connection with construction activities
7124	A plea of nolo contendere is considered a conviction
7154	Employment of unregistered home improvement salesman
7155	Participation in violation by a home improvement salesman
7157	Model Home kickback prohibition
7159	Failing to comply with contract requirements
7161(b)	False advertising

License Revocations

Name	City	License No.	Date	Sections Violated
A & S PRECISION COUNTERTOPS	SACRAMENTO	779897	5/13/2003	7090.1
A B - H A Z ENVIRONMENTAL INC DBA APPLIED ENVIRONMENTAL OF CALIF	LAS VEGAS	730580	4/24/2003	7090.1
A L S ROOFING	VICTORVILLE	520441	6/18/2003	7090.1
A P COATING CO	COVINA	366017	4/24/2003	7090.1
A-1 CONCRETE	RIVERSIDE	673679	5/13/2003	7090.1
ABECO RECONSTRUCTION	LAKE ELSINORE	747593	5/22/2003	7107, 7109(A), 7113, 7120, 7159, 7083.1, 7097, 7098, 7121, 7121.5
ABLE CARPENTRY	LOS ANGELES	687085	5/19/2003	7090.1
AC/DC ELECTRIC COMPANY	SANTA MONICA	518462	4/24/2003	7090.1
ADVANCED WINDOW TINTING SOLUTIONS	LAGUNA HILLS	621052	5/27/2003	7085.6
ALEXANDER MCDONALD	TEMPE	723654	5/19/2003	7018.5, 7110, 7115/7030(A), 7030(B), 7159, 7116, 7117.7, 7154, 7155.5(B), 7097, 7098, 7121, 7121.5
ALL PHASE CONSTRUCTION & REMODELING	CUPERTINO	753351	4/14/2003	7107, 7109(A), 7113, 7159(D, E), 7116, 7120
AMERICAN CONCRETE BORDERS	SIMI	649965	6/4/2003	7085.6
ASPEN PLUMBING	FALLBROOK	769053	6/9/2003	7090.1
ASTRO SIGN	ONTARIO	734939	4/22/2003	7090.1
ATLAS ELECTRIC & COMMUNICATIONS INC	ESCONDIDO	764406	4/22/2003	7090.1
AUDLEY ROOFING CO	SAN JOSE	747118	4/22/2003	7090.1
BARBER FENCING	HEALDSBURG	749787	6/4/2003	7090.1
BASS LAKE CONCRETE & ROCK	BASS LAKE	750587	4/22/2003	7090.1
BEAL-COOP-WIN INC DBA BUILDERS HOME IMPROVEMENT EMPORIUM	SHERMAN OAKS	696275	4/24/2003	7090.1
BEAR ASPHALT SERVICES	CORONA	594920	6/4/2003	7090.1
BEAR RIVER WOODWORKS	GRASS VALLEY	643173	5/28/2003	7090.1
BESTER WILLIAMS	OAKLAND	759998	5/15/2003	7107, 7110, 7115/7159, 7097, 7098, 7121, 7121.5
BILLY CRAYTON CONCRETE	ORANGEVALE	748339	6/4/2003	7090.1
BOWEN CONSTRUCTION	STOCKTON	738383	4/3/2003	7090.1
BOYD PLUMBING COMPANY INC	SAN JOSE	342566	4/3/2003	7090.1
BRW	HACIENDA HEIGHTS	678410	6/4/2003	7090.1
C AND C CONCRETE	BAKERSFIELD	523025	4/24/2003	7090.1
C B REMODELING & DEVELOPMENT INC	TARZANA	480942	4/24/2003	7090.1
CALIMESA ENGINEERING	ROMOLAND	693835	6/27/2003	7090.1
CAL-NORTH ENGINEERING INC	SAN FRANCISCO	705472	6/27/2003	7107, 7109(A), 7113, 7159(B, D, E, F, G, J, K, L), 7097, 7098, 7121, 7121.5
CAMERON DEAN BEIGHTS * BUDGET MAINTENANCE	SAN DIEGO	556662	5/8/2003	7107, 7109(A), 7113, 7115, 7159, 7097, 7098, 7121, 7121.5
CASTRO & SONS ROOFING COMPANY	WHITTIER	569402	5/28/2003	7090.1
CB REMODELING & DEVELOPMENT INC	TARZANA	480942	6/19/2003	7030(B), 7107, 7108.5, 7113, 7114, 7120, 7159(C) 7071.11(C), 7097, 7098, 7121, 7121.5
CERTIFIED IRRIGATION	APPLE VALLEY	759100	5/16/2003	7090.1
CHRISTOPHER BENNETT TREMAINE * TREMAINE CONSTRUCTION	SIMI VALLEY	638331	6/9/2003	7097, 7098, 7121, 7121.5, 7122, 7095
COACH CARE	BANNING	795582	5/27/2003	7114, 7115, 7068.1, 7097, 7098, 7121, 7121.5
CONCRETE CONCEPTS UNLIMITED	FRESNO	745868	4/22/2003	7090.1
CREATIVE CABINETRY	MIRA LOMA	754865	5/9/2003	7090.1
DAN MARKIEWICZ	SANTA ROSA	779661	5/19/2003	7071.11(C), 7083.1, 7107, 7111.1, 7113, 7115, 7116, 7159(A, B, C, E, F, G, J, K, L), 7097, 7098, 7121, 7121.5, 7109(A)
DANIEL BAEY	ANAHEIM	561164	5/19/2003	7090.1
DARC ELECTRICAL SERVICE	GRANADA HILLS	500483	6/9/2003	7090.1
DARYL GUM	CARMEL	782883	5/9/2003	7085.6
DAVE'S LANDSCAPE	TEMECULA	786381	4/24/2003	7090.1
DAVID A. KLOMP	YREKA	690332	4/25/2003	7109A, 7110, 7116, 7097, 7098, 7121, 7121.5
DE WINDT PLUMBING	HESPERIA	321542	5/22/2003	7017, 7113, 7030(A, B), 7164(B, C), 7117, 7117.6, 7071.11C, 7097, 7098, 7121, 7121.5
DEAN R SHORE INC DBA INTERIOR CONTRACTORS	FRESNO	265998	4/22/2003	7090.1
DESERT AREA SERVICE	APPLE VALLEY	633265	6/18/2003	7090.1
DESIGN & BUILDING ASSOCIATES	SAN JOSE	746639	09-May-03	7085.6
DEWARDS BUILDERS AND DESIGNERS	HUNTINGTON BEACH	629864	5/7/2003	7090.1
DIETRICH PLUMBING COMPANY	CYPRESS	685224	6/18/2003	7090.1
DM SPAULDING CONSTRUCTION	SAN LEANDRO	389836	4/18/2003	7109A, 7113, 7115, 7159D, E, J, 7068.1
DUANE PELTOLA PAINTING & DECORATING	RESEDA	676888	4/22/2003	7090.1
EARLS PAINTING & MAINTENANCE CO	LOS ANGELES	437905	4/3/2003	7090.1
EDISON ROOFING	GARDENA	412761	5/27/2003	7112, 7123, 7097, 7098, 7121, 7121.5
EDWARD TOSTADO	FRESNO	603497	6/27/2003	7107, 7109A, 7109(A), 7109(B), 7113, 7115/7159, 7097, 7098, 7121, 7121.5
EURO-TOUCH	BURLINGAME	730649	4/3/2003	7090.1
EVERGREEN PAINTING & CONSTRUCTION	AUBURN	522284	5/14/2003	7107, 7108, 7115, 7116, 7159(D, E), 7097, 7098, 7121, 7121.5
F R H CONSTRUCTION CO	SANTA ANA	432815	4/24/2003	7090.1
FLORENTINE CREATIONS	DANA POINT	627244	5/22/2003	7112, 7114, 7115, 7068.1, 7097, 7098, 7121, 7121.5
FLORENTINO'S NATURAL STONE & CERAMIC CONTRA	LA QUINTA	626594	4/22/2003	7090.1
FRACO BUILDERS	WALNUT CREEK	690613	5/9/2003	7085.6
FREDERICK L TORRES	COVINA	472913	6/19/2003	7107, 7109(A, B), 7113, 7150.2, 7159(D, E), 7097, 7098, 7121, 7121.5
GAETANO HARDWOOD FLOORING	NORTHBRIDGE	570566	5/27/2003	490, 7107, 7109(A), 7110, 7113, 7115, 7030(C), 7159, 7116, 7117.5(B), 7123, 7097, 7098, 7121, 7121.5
GMC ENGINEERING	PACIFICA	705472	6/27/2003	7107, 7109(A), 7113, 7159(B, D, E, F, G, J, K, L), 7097, 7098, 7121, 7121.5
GOLDEN STATE CONSTRUCTION	HIGHLAND	148404	6/27/2003	7090.1
GORDON S STEWART	PASADENA	763641	6/26/2003	7085.6
GRACE PAINTING	WESTMINSTER	700984	5/13/2003	7090.1
GUARDIAN ACCES SYSTEMS	LAGUNA NIGUEL	593726	5/13/2003	7090.1
HAMLET KIRAKOSYAN	BURBANK	665556	5/13/2003	7090.1
HARBOR ROOFING	GOLETA	311954	5/19/2003	7090.1
HERTZ ELECTRIC CONTRACTORS	OAKLAND	560326	6/9/2003	7090.1
HIGHLAND ENTERPRISES INC	FRESNO	753954	6/4/2003	7090.1
I G CONSTRUCTION	RESEDA	456201	5/13/2003	7090.1
IL SANG LEE DBA HALLELUJAH CONSTRUCTION	LOS ALTOS	621429	5/9/2003	7085.6
IROQUOIS DEVELOPMENT, INC * ALLIED RESTORATION CONTRACTOR	SIMI VALLEY	733294	6/9/2003	7107, 7109(A, B), 7113, 7108.5, 7119, 7116, 7120, 7159(A, B, C, E, K, L)
J C ASSOCIATES	ORANGE	598189	6/9/2003	7090.1
JAMES WILLIS	CYPRESS	709236	6/27/2003	7090.1
JEAN O CARROLL DBA HOST'S BEAUTI-CRAFT	HEMET	485088	4/3/2003	7090.1
JIRUCHA CONSTRUCTION	SANTA MONICA	510049	4/14/2003	7107, 7109(A), 7113, 7117.5(B), 7097, 7098, 7121, 7121.5, 7095
JOHN BERNDT FENCE CONSTRUCTION	ALBANY	728613	5/14/2003	7030, 7107, 7109(A), 7113, 7116, 7115, 7151, 7159(B, D, E, F, G, J, K, L), 7097, 7098, 7121, 7121.5
JOHN EDWARD CUNNINGHAM JR	MORONGO VALLEY	655736	4/24/2003	7090.1
JOHN S. BAUER	SAN RAFAEL	646638	6/27/2003	7068.1, 7107, 7109(A), 7113, 7119
JON ACEVEDO	NORTHBRIDGE	474040	5/13/2003	7109(A), 7110, 7113, 7115, 7030(A), 7159, 7117(A), 7117.6, 7097, 7098, 7121, 7121.5

License Revocations

Name	City	License No.	Date	Sections Violated
JONES BROS WELDING INC	CANOCA PARK	540451	6/9/2003	7090.1
JOSEPH EDWARD CHURCH JR.	SANTA MONICA	758272	5/13/2003	7090.1
JULIAN RODRIGUEZ	HARBOR CITY	606580	6/16/2003	498, 7109(A, B), 7112, 7113, 7115, 7159, 7097, 7098, 7121, 7121.5
K & M CONCRETE CONSTRUCTION INC	SUN CITY	743359	6/4/2003	7090.1
K B ELECTRIC	BURBANK	485193	5/19/2003	7090.1
K & D BUILDERS LTD	LOS ANGELES	768572	5/22/2003	7097, 7098, 7121, 7121.5
KEN A VAWTER	MISSION VIEJO	721349	5/19/2003	7090.1
KUN TAE LEE	NORTH HOLLYWOOD	525091	6/27/2003	7090.1
L A B MECHANICAL	EL CAJON	561262	4/7/2003	7090.1
LAIRD FENCE CO	NORCO	764760	6/9/2003	7090.1
LAKEVIEW CONSTRUCTION	LAKE ELSINORE	791769	5/22/2003	7097, 7098, 7121, 7121.5
LEV'S CONSTRUCTION	VAN NUYS	680871	4/24/2003	7090.1
LIU MIAN KAI	SAN FRANCISCO	598989	5/19/2003	7030(A), 7107, 7110/3700, 7113, 7117(A), 7097, 7098, 7121, 7121.5
LOTUS GARDEN & DESIGN	ENCINITAS	503094	4/7/2003	7090.1
M & M CONTRACTORS INC.	LOS ANGELES	695230	5/27/2003	7097, 7098, 7121, 7121.5
M C CONTRACTORS	VICTORVILLE	500180	6/4/2003	7090.1
M H Y CONSTRUCTION AND PROPERTY MAINTENANCE	VENTURA	713410	5/13/2003	7090.1
MACY CONSTRUCTION	BOULDER CREEK	781371	6/11/2003	7112, 7123, 7097, 7098, 7121, 7121.5
MARK ALLEN QUINN	ORANGEVALE	HIS524615/19/2003		7099.6(A), 7112, 7123, 7097, 7098, 7121
MARK C DIXON DBA DIXON CONSTRUCTION	SAUGUS	403944	5/28/2003	7090.1
MARLIN LEE MILLER	SANTA ANA	731340	6/12/2003	7090.1
MARTIN DUARTE	ROSEVILLE	419006	5/28/2003	7090.1
MASTERCRAFT BUILDERS USA INC	JACKSONVILLE	672833	5/13/2003	7090.1
MAZARIEGO DEVELOPMENT	SANTA MONICA	559589	5/19/2003	7030(A), 7071.11(C), 7107, 7109(A, B), 7113, 7159(C, D, E, F, G, J, K, L), 7097, 7098, 7121, 7121.5
MC DONALD CONTRACTING	CLOVIS	708216	6/4/2003	7090.1
MC KINNON CONSTRUCTION	BURBANK	657619	6/18/2003	7090.1
MC WHORTER CONSTRUCTION CO.	CLAREMONT	415365	4/15/2003	484(B, C), 7027.3, 7106, 7097, 7098, 7121, 7121.5
MERRILL TECTONICS	JANESVILLE	529612	6/4/2003	7085.6
MESHACH CONSTRUCTION	LOS ANGELES	772064	5/19/2003	7107, 7109(A), 7110, 7113, 7159(D, E, F, H, J, K, L), 7018.5, 7118, 7097, 7098, 7121, 7121.5, 7095
MICHAEL MULLINS CONSTRUCTION	SAN CLEMENTE	753514	5/9/2003	7085.6
MICHAEL R. WOODALL G.C.	SUNNYVALE	592961	4/9/2003	7107, 7113, 7115, 7159,
MINERA ENTERPRISES	CORONA	581318	6/27/2003	7090.1
MITCHELL ROOFING	MARYSVILLE	687626	6/4/2003	7090.1
MONARCH AIR CONDITIONING	GLENDALE	410962	5/19/2003	7090.1
MR BUILD CONTRACTING SERVICES	FAIRFIELD	490979	6/9/2003	7090.1
NELSON CONSTRUCTION	SIERRA MADRE	639082	4/2/2003	7090.1
NEW CREATION DEVELOPMENT COMPANY	INGLEWOOD	569430	5/19/2003	7090.1
NIALL MURPHY CONSTRUCTION CO	SAN FRANCISCO	513912	4/22/2003	7090.1
NORTHWEST PAVING & GRADING COMPANY	SIMI VALLEY	491432	6/4/2003	7090.1
NU-LOOK KITCHENS & BATHS, INC	FULLERTON	620995	6/19/2003	7107, 7109(A), 7110, 7113, 7116, 7154, 7159(D, E, F, G, K, L), 7083, 7111.1, 7097, 7098, 7121, 7121.5
OCEAN WEST FIRE PROTECTION	SAN DIEGO	635843	5/19/2003	7090.1
ORANGE COAST INDUSTRIES INC	ORANGE	665970	6/27/2003	7090.1
DBA LUXURY BATH OF SO CA	SAN FRANCISCO	606099	4/3/2003	7090.1
ORIENTAL CONSTRUCTION	HERMOSA BEACH	616715	4/22/2003	7090.1
P & M PLUMBING & ROOTER	STOCKTON	564718	5/27/2003	7085.6
PACIFIC ROOFING CO	APTOS	729803	4/22/2003	7090.1
PARADISE SERVICES	WESTMINSTER	758803	6/4/2003	7085.6
PASS PAINTING CO	SAUSALITO	637977	4/16/2003	7028, 7030(A, B), 7107, 7108, 7110, 7113, 7114
PETER M. ROSE	SAUSALITO	637977	4/16/2003	7028, 7030(A, B), 7107, 7108, 7110, 7113, 7114
PETERSEN MASONRY & CONCRETE	WILDOMAR	506195	6/18/2003	7090.1
POPS CONSTRUCTION COMPANY	LOS ANGELES	755614	4/24/2003	7090.1
PRECISION BUILDERS LTD	LOS ANGELES	730667	5/22/2003	7097, 7098, 7121, 7121.5
PRO SERVICES CONSTRUCTION	LOS ANGELES	713844	5/27/2003	7112, 7123, 7097, 7098, 7121, 7121.5
PRO WESTERN ROOFING	LOS ANGELES	763836	4/24/2003	7090.1
QUALITY CONTRACTORS INC	TEMECULA	654791	5/27/2003	7107, 7109(A, B), 7110, 7113, 7115, 7030.5, 7116, 7117.6, 7161(A), 7097, 7098, 7121, 7121.5
QUALITY MASONRY CONSTRUCTION CO	CATHEDRAL CITY	620349	5/7/2003	7090.1
R & W CONSTRUCTION	SIMI VALLEY	751228	6/27/2003	7090.1
RAINBOW DEVELOPMENT COMPANY	COLTON	439825	6/13/2003	7090.1
RETROTECH	SAN FRANCISCO	759608	4/14/2003	7109A, 7113, 7115, 7159D, E, J, 7068.1
RICHARD L BOYD	HOLLISTER	276588	5/7/2003	7090.1
RICKY LEE EARLES ROOFING CO	WEST COVINA	591105	5/28/2003	7090.1
ROBERT FOWLER	REDDING	731015	4/22/2003	7090.1
ROBERT M FOSTER	ORANGE	799708	4/16/2003	7112, 7097, 7098, 7121, 7121.5
RODNEY E LUSH	MISSION VIEJO	599792	5/13/2003	7090.1
ROMA REMODELING	WOODLAND HILLS	740474	5/22/2003	490, 7123, 7030(A, B), 7107, 7108, 7109(A), 7110, 7113, 7154, 7097, 7098, 7121, 7121.5
RT GENERAL BUILDING CONTRACTOR	ANAHEIM	727541	6/9/2003	7107, 7109(A), 7119, 7113, 7108, 7116, 7110, 7119, 7030(A, B), 7159(B, C), 7097, 7098, 7121, 7121.5
S H F	VAN NUYS	762084	4/24/2003	7090.1
S J LEU CONSTRUCTION	KERVILLE	609052	4/3/2003	7090.1
SCHORR CONSTRUCTION	WESTMINSTER	730052	4/24/2003	7090.1
SKAU CONSTRUCTION	SAN RAFAEL	766507	4/25/2003	7109A, 7113, 7115, 7159(B, D, E, F, G, J, K, L), 7097, 7098, 7121, 7121.5
SOLID FINANCE CONSTRUCTION & REALTY	APPLE VALLEY	739780	6/9/2003	7107, 7109(A), 7113, 7115, 7030(A, B), 7098, 7121, 7121.5, 7122.5
SOLVE ALL INC.	LOS ANGELES	706878	6/9/2003	7097, 7098, 7121, 7121.5
SOWER OF SEED LANDSCAPING	HESPERIA	737128	4/7/2003	7090.1
SUBURBAN DRYWALL	RIO LINDA	327545	5/19/2003	7090.1
SUNBELT COMPANIES, INC	SAN JUAN CAPISTRANO	780598	5/22/2003	7112, 7114, 7115, 7068.1, 7068.1, 7097, 7098, 7121, 7121.5, 7122.5
SUNBURST POOLS INC DBA: SUNNYSIDE POOL SERVICE	BAKERSFIELD	543113	6/27/2003	7107, 7109(A), 7113, 7115, 7120, 7154, 7159(E), 7097, 7098, 7121, 7121.5
SUNCOAST EQUIPMENT RENTAL COMPANY	YORBA LINDA	740588	6/6/2003	7110, 7113, 7097, 7098, 7121, 7121.5
T A S K - THE ALL-SEAL KOMPANY	PLEASANTON	680810	4/22/2003	7090.1

Roofing "Traveler" Held to Answer

Suspected "Traveler" William Donohue was held to answer on 88 counts of fraud, elder abuse, conspiracy, and residential burglary in Alameda's Hayward Superior Court, following a five-week preliminary hearing. Donohue and a companion allegedly targeted elderly persons in eight Northern California counties and defrauded them of more than \$200,000 between December 1999 and December 2000. The case is being prosecuted by the California attorney general's office, and is the result of a Contractor's State License Board investigation. The maximum sentence in this case is in excess of 54 years. Following the hearing, Donohue's bail was ordered increased to \$500,000 and he was remanded into custody.

In one case, Donohue and his companion contacted a 75-year-old widow, and on five separate occasions contracted to apply a roof sealant and make roof repairs for a total cost of \$25,700. An industry expert found no evidence that any useful or necessary work was done and discovered that the sprayed-on sealant had no preserving effect. In fact, the substance will void the manufacturer's product warranty and cause the roof shingles to deteriorate prematurely. Deputy Attorney General Keith Lyon called the material "snake oil, with absolutely no beneficial effects."

Donohue and his companion allegedly victimized seniors in Alameda, Contra Costa, San Francisco, San Joaquin, San Mateo, Santa Clara, Solano, and Stanislaus counties during a one-year period.

Traveling "Expert" Jailed, Ordered to Pay Restitution

The Board's Southern California Statewide Investigative Fraud Team (SWIFT) was instrumental in nabbing another crooked unlicensed contractor who eventually pled guilty to grand theft and working without a license and began a sentence of 120 days in custody and five years of formal probation on April 28. He must also make restitution payments totaling more than \$8,500 for money he took and damage his poor workmanship caused.

Despite the fact that he was not licensed to contract, James Lucas offered to do asphalt repair work for his unsuspecting victims. After telling them that he had extra asphalt and "just happened to be in the area," he took full or partial payments for jobs he did partially, at best. In some cases, he left without doing any work at all. Lucas took money from six victims, including a 100-year-old woman. Once he disappeared with their money, his victims were unable to reach him again.

An aggressive Deputy District Attorney in San Diego County noticed a pattern in some of the complaints she received and contacted the CSLB. The Board's investigator took statements from victims and asked them to identify the crook through photo lineups. Recognizing the modus operandi, the investigator believed the perpetrator to be part of a family of Travelers from Perris, California. The state was then able to prove its case using the photo identification the victims gave, along with the signatures on their cashed checks.

Name	City	License No.	Date	Sections Violated
TERRENCE JAY HUGHES	SAN DIEGO	62591AA	5/2/2003	7155, 7153(A), 7097, 7098, 7121, 7121.5
THE JONSSON CO	IRVINE	691288	5/13/2003	7090.1
THOMPSON ELECTRIC AND CONSTRUCTION	LOS ANGELES	401889	5/27/2003	7085.6
TOTAL REMODELING CONTR	ESCONDIDO	720311	6/4/2003	7090.1
TRIPLE 9 SERVICES	SANTA MONICA	382533	5/27/2003	7097, 7098, 7121, 7121.5
TRIPLE NINE CONTRACTORS, INC	SANTA MONICA	566798	5/27/2003	7109(A), 7113, 7115, 7030(A, B, C), 7068.1, 7159, 7117.5(B), 7118, 7154, 7097, 7098, 7121, 7121.5, 7122.5
UNIMAX CONSTRUCTION	LOS ANGELES	681016	5/22/2003	490, 7123, 7097, 7098, 7121, 7121.5
VAST IMPROVEMENT INC	CULVER CITY	740802	6/27/2003	7090.1
VILORIA ACOUSTICS CORPORATION	ALHAMBRA	324460	4/22/2003	7090.1
VON WINCKELMANN CONSTRUCTION	MONTEROSE	720418	5/9/2003	7090.1
WAYNE G LOZIER	GARDEN VALLEY	342151	5/28/2003	7090.1
WEST BAY GENERAL BLDG CONTRACTORS	PACIFICA	743065	5/9/2003	7085.6
WEST COAST CONSTRUCTION	MILLBRAE	765711	4/16/2003	7115, 7116, 7117, 7117A, 7117.6, 7154, 7159(B, D, E, F, G, J, K, L)
WEST COAST WINDOWS	MILLBRAE	749492	4/16/2003	7028, 7030(A, B), 7107, 7108, 7110, 7113, 7114
WEST SIDE KITCHEN & BATH INC	HUNTINGTON BEACH	772353	5/22/2003	7107, 7109(A, B), 7110, 7114, 7115, 7028, 7030(A, B), 7030.5, 7069.1, 7159, 7117(A, B), 7097, 7098, 7121, 7121.5
WESTERN OVERHEAD DOORS	OCEANSIDE	696678	4/14/2003	7123, 7097, 7098, 7121, 7121.5
WHITSTONE PAINTING	LOS ANGELES	753914	6/9/2003	7090.1
YATES ENVIRONMENTAL SERVICES INC.	YORBA LINDA	769619	6/6/2003	7097, 7098, 7121, 7121.5
YIM CONSTRUCTION	SAN FRANCISCO	669219	6/27/2003	7090.1

Crime Fighting Contractor Honored as 2003 Contractor Ed Seminars Conclude

Contractor Education Seminars

Nearly 2000 contractors statewide took advantage of the CSLB's 2003 series of free, fast and fascinating contractor education seminars this spring, but if they had attended the Board's previous events, they most likely didn't recognize the program this time around.

Held this year in locations known for recreational or historical significance, the seminars included the usual high-quality lectures, and the addition of a trade show featuring thirty-nine industry and trade exhibitors hand-picked for their specific ability to contribute to contractors' businesses.

The seminars were designed to give contractors the tools to improve their businesses, write better contracts, and enhance their customer relations to avoid or resolve problems before they become complaints. Another new feature this year was the opportunity to have job contracts reviewed by CSLB experts to ensure they meet minimum requirements as prescribed in contractors license law.

Speakers and repeat attendees rated this year's program the "best ever," citing the desirable locations, contract check-up, customer relations segments, and especially the addition of exhibitors as the reasons for this year's added success. Registration figures also show an increase

in the number of returning employers who brought along their employees, showing their full appreciation of the program's educational benefits.

The new and improved program attracted some special participants too. At the Alameda seminar on May 9, Board Chair Larry Booth presented licensed flooring contractor Frank Hoffmann with a commendation for an heroic act of bravery that resulted in the apprehension of two thieves who snatched \$30,000 cash from an elderly woman while she waited to deposit the money at a Sacramento-area bank.

After witnessing the crime, Mr. Hoffman tossed the victim his cell phone, ordered her to call 9-1-1 on his way out the door, jumped into his work truck where a co-worker was waiting, and sped off in hot pursuit of the thieves. With Mr. Hoffman at the wheel, his companion gave police up-to-the-minute reports on his own cell phone. After a high-speed chase, police cornered the two thieves and arrested them. In the end, one received a three-year state prison sentence, and the other 90 days in county jail. Great job, Mr. Hoffman!

Other special events of interest included a tool "exchange" at the Alameda event sponsored by DeWalt Tools, at which contractors could trade in tools with other



Seminar guests clamor for information at the USS Hornet in Alameda.

brand names for a special deal on new DeWalt equipment. A cable television show participated too. Representatives from Monster House, the new Discovery Channel television show, attended the Board's seminar in Long Beach to find licensed contractors willing to participate in the reality show where homeowners submit to extreme whole-house makeovers. While there they found Scott Sellers, a licensed general contractor who starred as part of the remodeling crew for the show's Tropical House episode.

Watch for information on the next round of contractor education seminars in future editions of CLC.

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License Board
Contractors State



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