



CONTRACTORS STATE LICENSE BOARD

BOARD MEETING MINUTES

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June 5 - 6, 2014

Thursday, June 5, 2014

A. CALL TO ORDER

Board Chair Joan Hancock called the meeting of the Contractors State License Board (CSLB) to order at 1:30 p.m. on Thursday, June 5, 2014, in the Salon 4 Room of the Marriott Hotel, 900 Newport Center Drive, Newport Beach, CA 92660. A quorum was established.

Board Member Ed Lang led the Board in the Pledge of Allegiance.

Board Members Present

Joan Hancock, Chair

David Dias, Vice Chair

Ed Lang, Secretary

Paul Schifino

Nancy Springer

John O'Rourke

Robert Lamb

Pastor Herrera Jr.

Linda Clifford

Agustin Beltran

Board Members Excused

Bruce Rust

Kevin J. Albanese

Frank Schetter

CSLB/DCA Staff Present

Stephen Sands, Registrar

Cindi Christenson, Chief Deputy Registrar

Betsy Figuiera, Licensing Management

Laura Zuniga, Legislation Chief

Wendi Balvanz, Testing Chief

David Fogt, Enforcement Chief

Rick Lopes, Public Affairs Chief

Raju Sah, Chief Technology Officer

Don Chang, Legal Counsel

Erin Echard, Executive Staff

Public Visitors

Tony Alley

Kevin Gonzalves

Jennifer Bohl

Cher Danley

Joe Upchurch

W R Dildine

Gabe Alley

Beatrice Alley

Gal Bigaleizn

Ken Grossbart

Anjelika Austin

Allan Gilat



B. CHAIR’S REMARKS AND BOARD MEMBER COMMENTS

Board Chair Joan Hancock welcomed the audience and asked for Board member comments; there were none. A moment of silence was observed to memorialize the U.C. Santa Barbara shooting tragedy. A special certificate of appreciation was presented to Don Kass, retired Supervising Los Angeles City Attorney, for his 30-year partnership with CSLB.

C. PUBLIC COMMENT SESSION

W R Dildine recommended that the Board hold a discussion about public works funding, citing Business and Professions (B&P) Code section 7137.5, Transfer of Funds (1990).

D. REVIEW AND APPROVAL OF APRIL 24, 2014, BOARD MEETING MINUTES

Motion to Approve the April 24, 2014, Board Meeting Minutes

MOTION: A motion was made by Board Member David Dias and seconded by Board Member Robert Lamb to approve the April 24, 2014, Board Meeting Minutes. The motion carried unanimously, 10-0.

E. ENFORCEMENT COMMITTEE REPORT

1. Enforcement Program Update

Chief of Enforcement David Fogt presented highlights from the Intake and Mediation Center, Investigative Centers, Case Management, Statewide Investigative Fraud Teams, as well as general complaint-handling statistics. In May, CSLB held its first Investigation Academy, and recently completed a Peace Officer workshop.

2. Review and Discussion of CSLB’s HVAC Outreach Campaign

As part of CSLB’s Strategic Plan, a new Ambassador Program was launched in May 2014, to help legitimate HVAC licensees build successfully-operated businesses. Shortly after the launch, a Service and Repair Investigation workshop was held to teach effective strategies for investigating predatory service and repair complaints in cases where contractors are engaged in complex criminal behavior.

F. PUBLIC AFFAIRS COMMITTEE REPORT

1. Public Affairs Program Update

Public Affairs Chief Rick Lopes provided social media statistics and highlights on media relations, outreach, and publications. The CSLB website is currently being redesigned. There are presently two vacancies in the unit.

G. LEGISLATIVE PROGRAM COMMITTEE REPORT

Legislative Chief Laura Zuniga presented an overview of Senate Bill 315, which includes three amendments to B&P Code section 7011.4 subsection (b), 7027.2 and 7110.5.



1. Review and Approval of Recommended “Support” Position on SB 315

- SB 315 – “Support”

MOTION: A motion was made by Board Member David Dias and seconded by Board Member Agustin Beltran to adopt the recommended “Support” position on SB 315. The motion carried unanimously, 10-0.

Board Member Linda Clifford suggested that CSLB consider defining unlicensed contractors at the Committee level.

2. Legislative Program Update

- AB 1702 Professions and Vocations: Incarceration – “Watch”
- AB 2165 Professions and Vocations: Licenses – “Watch”
- AB 2396 Convictions: Expungement: Licenses – “Oppose”
- SB 1467 Professions and Vocations – “Support”

H. LICENSING PROGRAM COMMITTEE REPORT

1. LICENSING PROGRAM UPDATE

Licensing Manager Betsy Figueira informed the Board that very little has changed since the April Board meeting. Updates were given on the Workers’ Compensation, Criminal Background, and Judgment units. The number of applications in FY 2013-14 increased from the previous fiscal year. The call center has increased staff training and hired two new employees.

2. TESTING DIVISION UPDATE

Chief Deputy Registrar Cindi Christenson informed the Board that the Berkeley office is now operational and that the Oakland office has been closed. Three new exams were released for C-5 Framing and Rough Carpentry, C-45 Sign, and C-50 Reinforcing Steel classifications.

I. EXECUTIVE PROGRAM COMMITTEE REPORT

Board Chair Joan Hancock announced that Governor Brown reappointed three Board Members: Linda Clifford, Ed Lang, and Pastor Herrera Jr.

1. Administration Division Update

Ms. Christenson informed the Board that two vehicles are being replaced, and that polo shirts for Peace Officers have been ordered.



2. Information Technology Division Update

Chief Technology Officer Raju Sah updated the Board on the BreEZe project, and provided statistics on the Service Desk and IVR system.

3. Budget Update

Ms. Christenson gave an update on budget revenue and expenditures, and detailed the condition of the Construction Management Education Account fund.

4. Review and Approval of the 2014-2015 Strategic Plan

Motion to Approve 2014-2015 CSLB Strategic Plan

MOTION: A motion was made by Board Member Pastor Herrera Jr. and seconded by Board Member John O'Rourke to approve the 2014-2015 CSLB Strategic Plan. The motion carried unanimously, 10-0.

5. Election of Board Officers

The nomination committee consisted of Board Members Paul Schifino and Robert Lamb. Mr. Schifino provided the recommended slate of officers for Board consideration:

- David Dias – Board Chair
- Ed Lang – Board Vice Chair
- Agustin Beltran – Secretary

Mr. Schifino asked if there were any nominations from the floor. None were received.

Motion to Approve the 2014-2015 Board Officers

MOTION: A motion was made by Board Member Paul Schifino and seconded by Board Member Robert Lamb to approve the 2014-2015 Board Officers. The motion carried unanimously, 10-0.

J. ADJOURNMENT

Board Chair Joan Hancock adjourned the Board meeting at 4:00 p.m.

Friday, June 6, 2014

A. CALL TO ORDER

Board Chair Joan Hancock called the meeting of the Contractors State License Board (CSLB) to order at 8:30 a.m. on Friday June 6, 2014, in the Salon 4 Room of the Marriott Hotel, 900 Newport Center Drive, Newport Beach, CA 92660. A quorum was established.



B. PUBLIC COMMENT

Kevin Gonzales asked the Board to consider issuing provisional licenses during emergency situations (specifically for well drilling).

Gabriel Alley said that he feels the residential HVAC industry is being heavily targeted and asked that more education be conducted and more evidence assembled before prosecutions are pursued.

Tony Alley expressed his concern that CSLB investigators frequently side with homeowners regarding pricing disputes with contractors without a full appreciation of how the costs involved in securing the required permits for a given job affect the cost to the consumer.

Board Chair Joan Hancock swore in newly reappointed Board members Ed Lang, Linda Clifford, and Pastor Herrera Jr.

Mr. Sah and Mr. Lopes gave a brief presentation on the new look and feel of the CSLB website that is being redesigned.

C. DISCUSSION WITH NEVADA STATE CONTRACTORS BOARD

There was an open discussion among CSLB and NSCB Board members regarding:

- State of the Economy – Short- and Long-Term Impacts
- Licensing, Enforcement, and Environmental Trends
- New Partnering and Outreach Efforts
- Enhancing Board Efficiency and Contractor Compliance

D. ADJOURNMENT

Board Chair Joan Hancock adjourned the Board meeting at 11:30 a.m.

David Dias, Chair

Date

Stephen P. Sands, Registrar

Date